

Emergency Rental Assistance Program Media Kit

The Consolidated Appropriations Act of 2021 included funding for states to establish emergency rental assistance programs. In total, Pennsylvania received more than \$800 million in state allocation as well as direct allocation to counties to administer assistance to renters affected by the COVID-19 pandemic and economic insecurity to help them pay for past and future rent as well as utility payment assistance.

On February 5, 2021, Governor Wolf signed S.B. 109 into law, which officially designated the Department of Human Services (DHS) as the agency overseeing administration of the state-allocated Emergency Rental Assistance Program (ERAP).

ERAP is now taking applications, and we need everyone to know about this incredible opportunity to stabilize difficult financial situations, help Pennsylvanians stay in their homes or help people who are experiencing homelessness obtain safe, stable housing, and avoid a public health crisis that could come from a mass wave of evictions and a correlating spike in homelessness.

The Department of Human Services is targeting messaging at tenants AND landlords who can apply on behalf of tenants and may be able to stabilize circumstances and avoid evictions with ERAP assistance. Anyone can apply for the program, even if they have not used DHS benefits before.

For more information on ERAP, Income Limits, and other FAQs, visit www.dhs.pa.gov/erap. This media kit was designed to help DHS and our partners continue to promote this program. Please use these resources to help promote ERAP to your clients, constituents, and networks.

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Flyers

A number of flyers are available for use by your organizations and in your community. They are included in a zipped folder, which contains:

- ERAP information for tenants (in English, Arabic, Cambodian, Chinese, Russian, and Spanish)
- ERAP information for landlords (in English, Arabic, Cambodian, Chinese, Russian, and Spanish)
- Checklist for application materials (Currently in English only – can request translations if needed)
- How to apply for ERAP (Currently in English only – can request translations if needed)
- ERAP for Rehousing – geared towards continuums of care and homelessness service providers (Currently in English only – can request translations if needed)
- ERAP for Rehousing – geared toward the general public (Currently in English only – can request translations if needed)

If additional flyers would be useful, please reach out to the DHS Press Office at rapwdhspressoffice@pa.gov and we are happy to work with you.

Newsletter Copy

English

The Emergency Rental Assistance Program (ERAP) is available for renters of residential properties who are at risk of eviction or utility shutoffs due to financial hardship during the COVID-19 pandemic. Landlords can apply for assistance on behalf of tenants and receive assistance directly if the tenant is eligible. **If you are in need of assistance, don't wait. Apply today.**

How Can ERAP Help?

Households may be eligible for up to 18 months of assistance to cover past-due or future rent and/or utility payments. ERAP can also help cover rehousing costs for someone who is currently experiencing homelessness or in unstable housing. The amount of a household's monthly rent or utility bills does not preclude eligibility, but the amount of ERAP assistance provided to a household is prioritized by program administrators at the county level.

Assistance can be provided to a tenant in a residential rental property for future rental payments and for unpaid rental or utility arrears that were accrued on or after March 13, 2020. Counties may choose to provide additional assistance to eligible households if funds remain available.

Residential tenants may apply for themselves, or a landlord may apply on behalf of a current tenant. Also, landlords do not have to agree to participate in the program for tenants to receive assistance.

Eligibility

To qualify for assistance, a household must be responsible to pay rent on a residential property and meet each of the following criteria:

- One or more people within the household has qualified for unemployment benefits, had a decrease in income, had increased household costs, or experienced other financial hardship during the COVID-19 pandemic; AND
- One or more individuals in the household can show a risk of experiencing homelessness or housing instability; AND
- The household has an income at or below 80 percent of area median income, which varies by county. Income limits by county are available can be found [here](#). Resources (like bank accounts and cars) are not relevant for ERAP eligibility.

How to Apply

Pennsylvanians can learn more about how to apply in their specific county at www.dhs.pa.gov/erap. The online application is available in [English](#) and [Spanish](#). Applications can also download and print an application or obtain an application from their [county ERAP office](#). DHS has also translated the paper application into [Russian](#), [Vietnamese](#), [Arabic](#), [Chinese](#), and [Cambodian](#) and made those available to all participating counties.

Applicants will need to provide the following information: head of household's personal information, income information for all household members 18 and older, rental lease and amount owed, landlord's name, and landlord's contact information. If applying for utility assistance, applicants must provide utility expenses and utility provider information.

Applicants should be prepared to provide documents that substantiate information provided, such as pay stubs, tax filings, unemployment letters, and rental/utility arrears. However, if applicants do not have documents, county ERAP offices will work with applicants to obtain documents or written attestations.

More information about ERAP can be found at www.dhs.pa.gov/erap.

Arabic

يتوافر برنامج المساعدة في دفع القيمة الإيجارية في حالات الطوارئ (ERAP) لمستأجري العقارات السكنية المعرضين لخطر الإخلاء أو قطع المرافق بسبب المشقة الناجمة عن جائحة كوفيد-19. يمكن للملاك التقدم بطلب للحصول على المساعدة بالنيابة عن المستأجرين وتلقي المساعدة مباشرة إذا كان المستأجر مؤهلاً لذلك. إذا كنت بحاجة للمساعدة، فلا تنتظر. تقدم الآن.

كيف يُمكن لبرنامج المساعدة في دفع القيمة الإيجارية في حالات الطوارئ تقديم المساعدة؟

ربما تكون الأسر مؤهلة للحصول على مساعدة تصل إلى 12 شهرًا لتغطية الإيجار المتأخر والإيجار في المستقبل ومدفوعات المرافق أو أي من ذلك. يمكن أن يساعد برنامج المساعدة في دفع القيمة الإيجارية في حالات الطوارئ أيضًا في تغطية تكاليف إعادة الإسكان لشخص مشرد حاليًا أو متواجد في سكن غير ثابت. لا يستبعد مبلغ الإيجار الشهري للأسرة أو فواتير المرافق الأهلية، ولكن يحدد مسؤولو البرنامج على مستوى المقاطعة مبلغ المساعدة في برنامج المساعدة في دفع القيمة الإيجارية في حالات الطوارئ المقدم للأسرة.

يُمكن تقديم المساعدة إلى مستأجر في عقار سكني مستأجر لسداد مدفوعات الإيجار في المستقبل والإيجار غير المدفوع أو متأخرات المرافق التي تم استحقاقها في 13 مارس 2020، أو بعد ذلك. يجوز أن تختار المقاطعات تقديم مساعدة إضافية للأسر المؤهلة إذا استمر توافر الأموال.

يُمكن لمستأجري المساكن التقدم بطلب لأنفسهم، أو يُمكن للمالك التقدم نيابة عن المستأجر الحالي. ولا يلزم أيضاً على المالك الموافقة على المشاركة في البرنامج نيابة عن المستأجرين للحصول على المساعدة.

الأهلية

للتأهل للحصول على المساعدة، يجب أن تكون الأسرة مسؤولة عن دفع الإيجار في عقار سكني وأن تفي بجميع المعايير التالية:

- وجود شخص أو أكثر داخل الأسرة مؤهل للحصول على إعانات البطالة، أو تعرض لانخفاض في الدخل، أو زادت تكاليف الأسرة عليه، أو عانى من صعوبات مالية أخرى مباشرة أو غير مباشرة بسبب جائحة كوفيد-19، و
- إمكانية أن يُظهر فرد أو أكثر في الأسرة خطر التعرض للتشرد أو عدم الاستقرار في السكن، و
- دخل الأسرة 80 بالمائة من متوسط الدخل في المنطقة أو يقل عنه، والذي يختلف حسب المقاطعة. يُمكن العثور على حدود الدخل حسب المقاطعة [هنا](#). تكون الموارد (مثل الحسابات البنكية والسيارات) غير ذات صلة بأهلية الحصول على برنامج المساعدة في دفع القيمة الإيجارية في حالات الطوارئ.

كيفية تقديم الطلب

يمكن لمواطني بنسلفانيا معرفة المزيد حول كيفية تقديم الطلب في مقاطعتهم المحددة على الموقع www.dhs.pa.gov/erap. يتوافر طلب التقديم عبر الإنترنت باللغتين الإنجليزية والإسبانية. يُمكن تنزيل الطلبات وطباعتها أو الحصول عليها من مكتب برنامج المساعدة في دفع القيمة الإيجارية في حالات الطوارئ بالمقاطعة. قام قسم الخدمات الإنسانية أيضاً بترجمة طلب التقديم إلى اللغة الروسية، والفيتنامية، والعربية، والصينية واللغة الكمبودية وأتاحت ذلك لجميع المقاطعات المشاركة.

سوف يحتاج مقدمو الطلبات إلى تقديم المعلومات التالية: المعلومات الشخصية لرب الأسرة، ومعلومات الدخل لجميع أفراد الأسرة الذين يبلغون من العمر 18 عاماً أو أكثر، وعقد الإيجار والمبلغ المدين به، واسم المالك، ومعلومات الاتصال بالمالك. في حالة التقدم بطلب للحصول على مساعدة لسداد المرافق، يجب على مقدمي الطلبات تقديم تكلفة المرافق ومعلومات مزود المرافق.

يجب أن يكون مقدمو الطلبات مستعدين لتقديم المستندات التي تثبت المعلومات المقدمة، مثل إيصالات الراتب، والإقرارات الضريبية، وخطابات البطالة، ومتأخرات الإيجار/المرافق. ومع ذلك، إذا لم يكن لدى مقدمي الطلبات المستندات، فستعمل مكاتب برنامج المساعدة في دفع القيمة الإيجارية في حالات الطوارئ بالمقاطعة مع مقدمي الطلبات للحصول على المستندات أو شهادات كتابية.

يُمكن العثور على مزيد من المعلومات حول برنامج المساعدة في دفع القيمة الإيجارية في حالات الطوارئ على الرابط www.dhs.pa.gov/erap.

Cambodian

កម្មវិធីជំនួយថ្លៃឈ្នួលផ្ទះក្នុងគ្រាអាសន្ន (ERAP) មានផ្តល់ជូនអ្នកជួលផ្ទះដែលស្ថិតក្នុងហានិភ័យ នៃការបណ្តេញចេញ ឬការផ្តាច់សេវាផ្គត់ផ្គង់ក្នុងផ្ទះដោយសារតែការលំបាកបណ្តាលមកពីជំងឺរាតត្បាត

COVID-19។ ម្ចាស់ផ្ទះអាចដាក់ពាក្យសុំជំនួយក្នុងនាមអ្នកជួលផ្ទះ ដើម្បីទទួលបានជំនួយផ្ទាល់
ប្រសិនបើអ្នកជួលផ្ទះមានលក្ខណៈសម្បត្តិគ្រប់គ្រាន់។ **ប្រសិនបើអ្នកត្រូវការជំនួយ សូមកុំបង្កង់។
សូមដាក់ពាក្យសុំនៅថ្ងៃនេះ។**

តើកម្មវិធី ERAP អាចជួយលោកអ្នកដោយរបៀបណា?

គ្រួសារនានាអាចមានលក្ខណៈសម្បត្តិទទួលបានជំនួយរហូតដល់ 12 ខែ ដើម្បីចំណាយលើការជួលផ្ទះ
និង/ឬសេវាផ្គត់ផ្គង់ក្នុងផ្ទះ ដែលហួសពេលកំណត់បង់កន្លងមក ឬពេលអនាគត។ ERAP
ក៏អាចជួយបង់ថ្លៃជួលផ្ទះឡើងវិញសម្រាប់អ្នកដែលបច្ចុប្បន្នកំពុងគ្មានផ្ទះស្នាក់នៅ
ឬកំពុងរស់នៅក្នុងផ្ទះមិនសមរម្យ។ ចំនួនទឹកប្រាក់បង់ថ្លៃឈ្នួលផ្ទះ ឬថ្លៃសេវាផ្គត់ផ្គង់
ក្នុងផ្ទះប្រចាំខែមិនរាំងស្ទះដល់លក្ខណៈសម្បត្តិឡើយ ប៉ុន្តែទឹកប្រាក់ជំនួយរបស់ ERAP
ដែលគេផ្តល់ឱ្យគ្រួសារមួយត្រូវកំណត់ដោយអ្នកគ្រប់គ្រងកម្មវិធីនៅកម្រិតខោនធី។

គេអាចផ្តល់ជំនួយដល់អ្នកជួលផ្ទះនៅក្នុងផ្ទះជួលស្នាក់នៅសម្រាប់ការចំណាយលើថ្លៃជួលនាពេលអនាគត
និងសម្រាប់ប្រាក់ដែលនៅជំពាក់លើថ្លៃឈ្នួលផ្ទះ ឬថ្លៃសេវាផ្គត់ផ្គង់ក្នុងផ្ទះដែលនៅជំពាក់នៅត្រឹម
ឬក្រោយថ្ងៃទី 13 មីនា ឆ្នាំ 2020។
ខោនធីអាចសម្រេចផ្តល់ជំនួយបន្ថែមដល់គ្រួសារដែលមានលក្ខណៈសម្បត្តិសក្តិសម
ប្រសិនបើមានមូលនិធិនៅសល់។

អ្នកជួលផ្ទះអាចដាក់ពាក្យសុំដោយខ្លួនឯង ឬម្ចាស់ផ្ទះជួលអាចដាក់ពាក្យសុំក្នុងនាម
អ្នកជួលផ្ទះបច្ចុប្បន្ន។ លើសពីនេះទៀត
ម្ចាស់ផ្ទះជួលមិនចាំបាច់ត្រូវយល់ព្រមចូលរួមក្នុងកម្មវិធីនេះសម្រាប់អ្នកជួលផ្ទះ ដើម្បី
ទទួលបានជំនួយឡើយ។

លក្ខណៈសម្បត្តិ

ដើម្បីទទួលបានជំនួយ គ្រួសារត្រូវតែទទួលខុសត្រូវបង់ថ្លៃឈ្នួលផ្ទះ
និងបំពេញតាមលក្ខណៈវិនិច្ឆ័យនីមួយៗដូចខាងក្រោមនេះ៖

- សមាជិកគ្រួសារម្នាក់ឬច្រើននាក់មានលក្ខណៈសម្បត្តិសក្តិសម
ក្នុងការទទួលបានប្រាក់ជំនួយសម្រាប់អ្នកអត់ការងារធ្វើ ធ្លាក់ចុះប្រាក់ចំណូល
កើនបន្តកំណើនក្នុងគ្រួសារ ឬជួបការលំបាកផ្នែកជីវភាពផ្ទាល់ឬមិនផ្ទាល់ដោយសារតែ COVID-
19 និង
- សមាជិកម្នាក់ ឬច្រើននាក់នៅក្នុងគ្រួសារអាចបង្ហាញពីហានិភ័យនៃការជួបប្រទះភាពគ្មានផ្ទះ
សម្បែងស្នាក់នៅ ឬអស្ថិរភាពផ្ទះសម្បែង និង
- គ្រួសារដែលមានប្រាក់ចំណូលត្រឹម ឬក្រោម 80 ភាគរយនៃប្រាក់ចំណូលមធ្យមក្នុងតំបន់
ដែលប្រែប្រួលតាមខោនធី។ ដែនកំណត់ប្រាក់ចំណូលតាមខោនធីអាចមានបង្ហាញនៅ

ត្រង់នេះ៖ ធនធាន (ដូចជាគណនីធនាគារនិងរថយន្ត)
មិនពាក់ព័ន្ធសម្រាប់លក្ខណៈសម្បត្តិទទួលបាន ERAP ឡើយ។

រៀបដាក់ពាក្យសុំ

អ្នករស់នៅក្នុងរដ្ឋ Pennsylvania អាចស្វែងយល់បន្ថែមអំពីរបៀបដាក់ពាក្យសុំនៅក្នុង
ខោនធីជាកំណត់របស់ខ្លួនតាម www.dhs.pa.gov/erap។ ពាក្យសុំតាមអនឡាញមានជាភាសា អង់គ្លេស
និង អេស្ប៉ាញ។ ពាក្យសុំអាចទាញយក និងព្រិនចេញ ឬទៅសុំពី ការិយាល័យ ERAP ប្រចាំខោនធី។ DHS
ក៏បានបកប្រែក្រដាសពាក្យសុំទៅជាភាសា រុស្ស៊ី, វៀតណាម, អារ៉ាប់, ចិន, និង ខ្មែរ ផងដែរ
និងមានផ្តល់ជូននៅតាមខោនធីទាំងអស់ដែលចូលរួមក្នុងកម្មវិធីនេះ។

អ្នកដាក់ពាក្យចាំបាច់ត្រូវផ្តល់ព័ត៌មានដូចខាងក្រោម៖ ព័ត៌មានផ្ទាល់ខ្លួនរបស់មេត្រូវសារ
ព័ត៌មានអំពីប្រាក់ចំណូលសម្រាប់សមាជិកគ្រួសារទាំងអស់ដែលមានអាយុ 18 ឆ្នាំ ឬលើសនេះ
ការជួលផ្ទះនិងទឹកប្រាក់ដែលនៅជំពាក់ ឈ្មោះម្ចាស់ផ្ទះជួល និងព័ត៌មានទំនាក់ទំនងរបស់ម្ចាស់ផ្ទះ។
ប្រសិនបើដាក់ពាក្យសុំជំនួយសម្រាប់សេវាផ្គត់ផ្គង់ក្នុងផ្ទះ
អ្នកដាក់ពាក្យត្រូវតែផ្តល់ព័ត៌មានអំពីការចំណាយលើសេវាផ្គត់ផ្គង់ក្នុងផ្ទះនិងអ្នកផ្តល់សេវាទាំងនោះ។

អ្នកដាក់ពាក្យសុំត្រូវត្រៀមផ្តល់ឯកសារនានាដែលគាំទ្រដល់ព័ត៌មានដែលបានផ្តល់ជូនដូចជាកន្ទុយវិក្ក
យបត្រ ឯកសារពន្ធ លិខិតបញ្ជាក់ពីភាពគ្មានការងារធ្វើ និងបំណុលដែលមិនទាន់ទូទាត់លើថ្លៃជួល
/ថ្លៃសេវាផ្គត់ផ្គង់ក្នុងផ្ទះ។ ប៉ុន្តែ ប្រសិនបើបេក្ខជនមិនមានឯកសារទេ ការិយាល័យ ERAP
ប្រចាំខោនធីនឹងធ្វើការជាមួយបេក្ខជន ដើម្បីទទួលបានឯកសារ ឬការបញ្ជាក់ជាលាយលក្ខណ៍អក្សរ។

ព័ត៌មានបន្ថែមអំពី ERAP អាចមាននៅក្នុងគេហទំព័រ www.dhs.pa.gov/erap ។

Chinese

紧急租房援助计划 (ERAP) 适用于因新冠肺炎疫情造成的困难而面临被逐出或停水、停电风险的住宅物业租户。房东可以代表租户申请援助，如果租户符合条件，房东可以直接接受援助。如果您需要援助，切莫错失良机。立即申请。

ERAP 如何为您提供帮助？

租户有资格获得长达 12 个月的援助，以支付逾期或未来的租金和/或水电费。ERAP 还可以帮助那些目前无家可归或居无定所的人支付安置费用。租户的申请资格与其每月租金或水电费的金额无关，但将由县级计划管理人员决定向租户提供的 ERAP 援助金额。

租赁住宅物业的租户可以享有援助，以支付未来租金以及 2020 年 3 月 13 日当天或之后累积的未付租金或水电欠款。如果资金仍有剩余，则各县可以选择向符合条件的租户提供额外援助。

住宅租户可以自行申请，或者由房东代表租户申请。此外，房东无需同意参与该计划，租户即可获得援助。

申请资格

如需获得援助资格，租户必须负责支付住宅物业的租金，并符合以下各项标准：

- 家庭中的一位及以上成员符合领取失业补助的条件，收入减少，家庭费用增加，或直接或间接因新冠肺炎疫情而面临其他经济困难；以及
- 家庭中的一位及以上成员可能面临无家可归或居无定所的风险；且
- 家庭收入处于或低于地区平均收入的 80%，具体比例因县而异。您可以点击[此处](#)查看各县的收入限额。财力（如银行存款和汽车）与能否获得 ERAP 资格无关。

申请方式

宾夕法尼亚州租户可以访问 www.dhs.pa.gov/erap 了解更多关于如何申请其所在县援助的信息。在线申请提供[英语](#)和[西班牙语](#)版本。宾夕法尼亚州租户还可以下载并打印申请表，或从[县 ERAP 办公室](#)领取申请表。国土安全部 (DHS) 还将纸质申请表翻译为[俄语](#)、[越南语](#)、[阿拉伯语](#)、[中文](#)以及[柬埔寨语](#)，并向所有参与该计划的县提供这些版本。

申请者需要提供以下信息：户主的个人信息、所有 18 岁及以上家庭成员的收入信息、租金和欠款金额、房东的姓名以及房东的联系信息。如需申请水电费援助，则申请者必须提供水电费用以及水电服务供应商的信息。

申请者应准备提供能够证实所提供信息的文件，例如工资条、税务档案、解雇信以及租金/水电费欠款单。但是，如果申请者无法提供文件，县 ERAP 办公室将与申请者共同获取文件或书面证明

。

您可以访问 www.dhs.pa.gov/erap 了解更多 ERAP 相关信息。

Russian

Для арендаторов жилой недвижимости, оказавшихся под угрозой выселения или отключения коммунальных услуг из-за финансовых проблем в связи с пандемией COVID-19, доступна программа экстренной помощи в аренде жилья (ERAP). Если арендатор жилья отвечает критериям участия в этой программе, то арендодатель может подать заявку от его имени и получить помощь напрямую. **Если вам нужна помощь, не медлите. Подайте заявку прямо сегодня.**

Какую помощь можно получать по программе ERAP?

В течение срока, не превышающего 12 месяцев, семья может получать материальную помощь для погашения задолженности по аренде, покрытия расходов на аренду в будущие периоды и/или расходов на коммунальные услуги. Помощь по программе ERAP может покрывать расходы на переселение в другое жилье для тех, кто в настоящее время не имеет жилья или чья жилищная ситуация нестабильна. Право на участие в программе не зависит от размера арендной платы и суммы коммунальных платежей семьи, а размер помощи по программе ERAP, на которую может претендовать семья, определяется администраторами программы на уровне округа.

Помощь предоставляется арендаторам жилья для оплаты аренды в будущие периоды и погашения задолженности по оплате аренды и/или коммунальных услуг, возникшей не ранее 13 марта 2020 г. При наличии необходимых денежных средств администрация программы на уровне округа может по своему усмотрению предоставлять семьям, имеющим право на участие в программе, дополнительную материальную помощь.

Арендатор жилья может подать заявку на получение помощи сам, либо это может сделать арендодатель от его имени. Для участия в программе арендатору жилья не требуется разрешение арендодателя.

Критерии участия

На получение материальной помощи могут рассчитывать семьи, оплачивающие аренду жилья и отвечающие всем перечисленным ниже критериям:

- как минимум один из членов семьи имеет право на получение пособия по безработице, или его доход сократился, или расходы на жилье увеличились, или он испытывает другие финансовые затруднения, напрямую или косвенно связанные с пандемией COVID-19;
- как минимум один из членов семьи рискует остаться без жилья или оказаться в нестабильной жилищной ситуации;

- доход семьи не превышает 80% от среднего дохода по округу. Предельные размеры дохода по округам можно посмотреть [здесь](#). Наличие сбережений и ресурсов (например, банковских счетов или автомобиля) не влияет на право участвовать в программе ERAP.

Подача заявки

Подробная информация о подаче заявки в округе Пенсильвании размещена на сайте www.dhs.pa.gov/erap. Онлайн-заявку можно подать на [английском](#) или [испанском](#) языке. Бланк заявки можно также загрузить и распечатать, или получить на руки в [окружной администрации ERAP](#). Во всех округах, участвующих в этой программе, бланки заявки можно получить также на [русском](#), [вьетнамском](#), [арабском](#), [китайском](#) и [кхмерском](#) языках, о чем позаботился Департамент социального обеспечения.

Заявитель должен предоставить следующие персональные сведения: персональные данные главы семьи, информация о доходах всех членов семьи в возрасте от 18 лет, размер арендной платы и сумма задолженности, фамилия, имя и контактная информация арендодателя жилья. При подаче заявки на получение помощи для оплаты коммунальных услуг заявитель должен указать размер коммунальных расходов и информацию о поставщиках коммунальных услуг.

Заявитель должен быть готов представить документы, подтверждающие предоставленную информацию, например квитанции/справку о начислении заработной платы, налоговые декларации, документы, подтверждающие статус безработного, и документы, подтверждающие сумму задолженности по оплате аренды/коммунальных услуг. При отсутствии необходимых документов у заявителя сотрудники окружной администрации ERAP окажут ему поддержку для получения документов или письменных подтверждений.

Более подробную информацию о программе ERAP можно найти на сайте www.dhs.pa.gov/erap.

Spanish

El Programa de Ayuda Emergencia para el Alquiler (Emergency Rental Assistance Program, ERAP), está disponible para los inquilinos de propiedades residenciales con riesgo de desalojo o baja de los servicios públicos por las dificultades causadas por la pandemia de COVID-19. Los propietarios pueden solicitar la ayuda en nombre de los inquilinos y recibir ayuda directa si el inquilino es elegible. **Si necesita ayuda, no espere. Solicítela hoy.**

¿Cómo puede ayudar el ERAP?

Un grupo familiar puede ser elegible por 12 meses de ayuda para cubrir los pagos atrasados y futuros del alquiler o de los servicios públicos. El ERAP también puede ayudar con los costos de realojamiento a

una persona sin vivienda o con vivienda inestable. El monto del alquiler mensual o las facturas de los servicios públicos no impiden la elegibilidad, pero son los administradores del programa a nivel de condado los que determinan el monto de la ayuda del ERAP proporcionada a un grupo familiar.

Se puede dar ayuda a los inquilinos de una propiedad residencial en alquiler con los pagos de alquiler próximos y con alquileres no pagos o deudas en servicios públicos que se hayan acumulado desde el 13 de marzo de 2020. Los condados pueden proporcionar ayuda adicional a los grupos familiares elegibles si hay fondos disponibles.

Los inquilinos de la residencia pueden solicitar la ayuda por su cuenta o el propietario puede solicitarla en nombre del inquilino actual. Los propietarios también pueden elegir no participar en el programa de ayuda para inquilinos.

Elegibilidad

Para calificar para la ayuda, un grupo familiar debe ser responsable de pagar el alquiler de una propiedad residencial y cumplir con los requisitos siguientes:

- una o más personas dentro del grupo familiar califica por sus beneficios por desempleo, ha sufrido una reducción en sus ingresos, ha tenido un aumento en los costos del hogar o ha experimentado otras dificultades financieras relacionadas de manera con la pandemia de COVID-19; Y
- una o más personas del grupo familiar puede estar en riesgo de sufrir la falta de vivienda o inestabilidad de vivienda; Y
- el grupo familiar tiene ingresos del 80 % o menos del ingreso medio de la zona (*area median income*, AMI), que es diferente en cada condado. Los límites de ingreso por condado están disponibles [aquí](#). Los recursos (como cuentas bancarias y autos) no influyen en la elegibilidad para el ERAP.

Cómo solicitar la ayuda

Los habitantes de Pensilvania tienen más información sobre el envío de solicitudes en cada condado específico en www.dhs.pa.gov/erap. La solicitud en línea está disponible en [inglés](#) y en [español](#). Los solicitantes también pueden descargar e imprimir una solicitud u obtener la forma de la solicitud en su [oficina del ERAP del condado](#). El DHS también tradujo la solicitud al [ruso](#), [vietnamita](#), [árabe](#), [chino](#) y [camboyano](#), y están disponibles en todos los condados que participan.

Los solicitantes tendrán que proporcionar la información siguiente: información personal del jefe de la familia, información de los ingresos de todos los miembros del grupo familiar que tengan 18 años o más, contrato de alquiler y monto que debe, nombre del propietario y su información de contacto. Para



solicitar ayuda para los servicios públicos, los solicitantes deben proporcionar los gastos de servicios públicos y la información del proveedor de servicios públicos.

Se aconseja que los solicitantes estén preparados para presentar documentos que corroboren la información proporcionada, como talones de pago, declaraciones de impuestos, cartas de desempleo y atrasos en alquiler y servicios públicos. Sin embargo, si los solicitantes no tienen los documentos, las oficinas del ERAP del condado trabajarán con los solicitantes para obtener los documentos o declaraciones por escrito.

Más información sobre el ERAP en www.dhs.pa.gov/erap.

Social Media Posts

Hi-res copies of graphics can be downloaded here:

<https://drive.google.com/drive/folders/1niN2PsDkp-jl881JyklYyiiVw87MiWh6?usp=sharing>



FACEBOOK:

If you are at risk for eviction or loss of utility service or have unstable housing, help is available through the Emergency Rental Assistance Program (ERAP). Learn more about how to apply at dhs.pa.gov/erap.

TWITTER:


If you are at risk for eviction or loss of utility service or have unstable housing, help is available through the Emergency Rental Assistance Program (ERAP). Learn more about how to apply at dhs.pa.gov/erap.




FACEBOOK:

The Emergency Rental Assistance Program (ERAP) can help you cover:

Rent

 Past due and upcoming rent balances

Utility and home energy costs


 and other expenses related to housing.

Learn more about what's covered and how to apply at dhs.pa.gov/erap.


TWITTER:

#ERAP can help cover:

Rent

 Past due and upcoming rent balances

Utility and home energy costs

 and other expenses related to housing.

Learn more about what's covered and how to apply at dhs.pa.gov/erap.



FACEBOOK:

Have you lost income during the COVID-19 pandemic? The Emergency Rental Assistance Program (ERAP) was created to help renters dealing with financial challenges related to the COVID-19 pandemic. For eligible households, the program offers rental and utility assistance to help Pennsylvanians avoid eviction or loss of utility service. Get more info at dhs.pa.gov/erap.

TWITTER:

Have you lost income **due to** during the COVID-19 pandemic? #ERAP may be able to help! For eligible households, the program offers rental and utility assistance to help Pennsylvanians avoid eviction or loss of utility service.

Get more info at dhs.pa.gov/erap.



FACEBOOK:

Are your tenants behind on rent? The Emergency Rental Assistance Program (ERAP) can cover rental and utility arears accrued since March 2020 along with future rent costs.

Learn more about ERAP, who qualifies, and how to receive support at dhs.pa.gov/erap.

TWITTER:

Hey landlords! DYK, #ERAP can cover tenant's rental and utility arears accrued since March 2020 along with future rent costs.

Learn more about ERAP, who qualifies, and how to receive support at dhs.pa.gov/erap.



FACEBOOK:

Pennsylvanians may be eligible for the Emergency Rental Assistance Program (ERAP) to help with past and future rent/utility costs. To apply, you'll need the following info handy:

- Personal identification information for the head of household. This could include a driver's license, state-issued ID card, passport, etc.
- Income information for all household members over the age of 18.
- Your lease and something to show the amount of rent you owe.
- Your landlord's name and contact information.
- Utility expenses like electric, water, oil, natural gas, etc.
- Utility provider information.

Get started on your application at dhs.pa.gov/erap.

TWITTER:

Pennsylvanians may be eligible for #ERAP to help with past and future rent/utility costs.

Find out what you need to apply at dhs.pa.gov/erap.

Translated social media – can be used with any graphic:

Arabic

Facebook

يُمكن أن يساعدك برنامج المساعدة في دفع القيمة الإيجارية في حالات الطوارئ في تغطية ما يلي:

- الإيجار
- والمبالغ الإيجارية المتأخرة وفي المستقبل
- وتكاليف المرافق والكهرباء بالمنزل
- والتكاليف الأخرى المتعلقة بالسكن.

اعرف المزيد حول ما يتم تغطيته وكيفية تقديم الطلب على dhs.pa.gov/erap.

هل فقدت الدخل بسبب كوفيد-19؟ تم إنشاء برنامج المساعدة في دفع القيمة الإيجارية في حالات الطوارئ لمساعدة المستأجرين في التعامل مع التحديات المالية المتعلقة بجائحة كوفيد-19. يوفر البرنامج المساعدة في سداد المرافق والقيمة الإيجارية لمساعدة مواطني بنسلفانيا في تجنب الإخلاء أو قطع خدمة المرافق، بالنسبة للأسر المؤهلة. احصل على مزيد من المعلومات على dhs.pa.gov/erap.

هل المستأجرين لديك متأخرون عن سداد الإيجار؟ يُمكن أن يغطي برنامج المساعدة في دفع القيمة الإيجارية في حالات الطوارئ متأخرات المرافق والقيمة الإيجارية المترتبة منذ مارس 2020 بالإضافة إلى تكاليف الإيجار في المستقبل. اعرف المزيد حول برنامج المساعدة في دفع القيمة الإيجارية في حالات الطوارئ والأشخاص المؤهلين له وكيفية الحصول على الدعم عبر الموقع dhs.pa.gov/erap.

Twitter

إذا كنت معرضًا لخطر الإخلاء أو فقدان خدمة المرافق أو تعاني من عدم الاستقرار في السكن، فستوفر المساعدة من خلال برنامج المساعدة في دفع القيمة الإيجارية في حالات الطوارئ. اعرف المزيد حول كيفية تقديم الطلب على dhs.pa.gov/erap.

هل فقدت الدخل بسبب كوفيد-19؟ ربما يساعد برنامج المساعدة في دفع القيمة الإيجارية في حالات الطوارئ (#ERAP)! يوفر البرنامج المساعدة في سداد المرافق والقيمة الإيجارية لمساعدة مواطني بنسلفانيا في تجنب الإخلاء أو قطع خدمة المرافق، بالنسبة للأسر المؤهلة. احصل على مزيد من المعلومات على dhs.pa.gov/erap.

مرحبًا أيها الملاك! يُمكن أن يغطي برنامج المساعدة في دفع القيمة الإيجارية في حالات الطوارئ (#ERAP) متأخرات المرافق والقيمة الإيجارية للمستأجرين المترتبة منذ مارس 2020 بالإضافة إلى تكاليف الإيجار في المستقبل. اعرف المزيد حول برنامج المساعدة في دفع القيمة الإيجارية في حالات الطوارئ والأشخاص المؤهلين له وكيفية الحصول على الدعم عبر الموقع dhs.pa.gov/erap.

Cambodian

Facebook

កម្មវិធីជំនួយថ្លៃឈ្នួលផ្ទះក្នុងគ្រាអាសន្ន (ERAP) អាចជួយអ្នកបំរុងលើ៖

- ថ្លៃឈ្នួលផ្ទះ

- សមតុល្យហួសកាលកំណត់បង់ និងសមតុល្យថ្លៃឈ្នួលផ្ទះបន្តបន្ទាប់
- ថ្លៃសេវាផ្គត់ផ្គង់ក្នុងផ្ទះ និងថាមពលប្រើប្រាស់ក្នុងផ្ទះ
- និងការចំណាយដទៃទៀតដែលពាក់ព័ន្ធនឹងផ្ទះសំបែង។

ចូរស្វែងយល់បន្ថែមអំពីអ្វីដែលត្រូវចំណាយលើ និងរបៀបដាក់ពាក្យសុំតាមគេហទំព័រ dhs.pa.gov/erap។

តើអ្នកបានបាត់បង់ប្រាក់ចំណូលដោយសារតែ COVID-19 ឬ? កម្មវិធីជំនួយថ្លៃឈ្នួលផ្ទះក្នុងគ្រាអាសន្ន (ERAP) បង្កើតឡើងដើម្បីជួយដល់អ្នកជួលផ្ទះដែលជួបការលំបាកផ្នែកហិរញ្ញវត្ថុដែលបណ្តាលមកពីជំងឺឆ្លង COVID-19។ ចំពោះគ្រួសារដែលមានលក្ខណៈសម្បត្តិសក្តិសម កម្មវិធីនេះផ្តល់ជំនួយថ្លៃឈ្នួលផ្ទះនិងថ្លៃសេវាផ្គត់ផ្គង់ក្នុងផ្ទះដើម្បីជួយដល់ប្រជាជននៃរដ្ឋ Pennsylvania ឱ្យផុតពីការបណ្តេញចេញ ឬបាត់បង់សេវាផ្គត់ផ្គង់ក្នុងផ្ទះ។ ចូរស្វែងរកព័ត៌មានបន្ថែមតាមគេហទំព័រ dhs.pa.gov/erap។

តើអ្នកជួលផ្ទះរបស់អ្នកមិនទាន់បានបង់ថ្លៃជួលផ្ទះឬ? កម្មវិធីជំនួយថ្លៃឈ្នួលផ្ទះក្នុងគ្រាអាសន្ន (ERAP) អាចរ៉ាប់រងលើថ្លៃឈ្នួលផ្ទះនិងថ្លៃសេវាផ្គត់ផ្គង់ក្នុងផ្ទះ ដែលនៅជំពាក់ចាប់តាំងពីខែមីនា ឆ្នាំ 2020 មក និងថ្លៃឈ្នួលដែលត្រូវបង់ក្នុងពេលអនាគត។ ចូរស្វែងយល់បន្ថែមអំពី ERAP អំពីអ្នកដែលមានលក្ខណៈសម្បត្តិសក្តិសម និងរបៀបទទួលបានជំនួយតាមគេហទំព័រ dhs.pa.gov/erap ។

Twitter

ប្រសិនបើអ្នកស្ថិតនៅក្នុងហានិភ័យនៃការបណ្តេញចេញ ឬបាត់បង់សេវាផ្គត់ផ្គង់ក្នុងផ្ទះ ឬមានផ្ទះស្នាក់នៅពុំស្ថិតស្ថេរ អ្នកអាចរកជំនួយបានតាមរយៈកម្មវិធីជំនួយថ្លៃឈ្នួលផ្ទះក្នុងគ្រាអាសន្ន (ERAP)។ ចូរស្វែងយល់បន្ថែមអំពីរបៀបដាក់ពាក្យសុំតាមគេហទំព័រ dhs.pa.gov/erap។

តើអ្នកបានបាត់បង់ប្រាក់ចំណូលដោយសារតែ COVID-19 ឬ? #ERAP ប្រហែលជាអាចជួយអ្នកបាន! ចំពោះគ្រួសារដែលមានលក្ខណៈសម្បត្តិសក្តិសម កម្មវិធីនេះផ្តល់ជំនួយថ្លៃឈ្នួលផ្ទះនិងថ្លៃសេវាផ្គត់ផ្គង់ក្នុងផ្ទះដើម្បីជួយដល់ប្រជាជននៃរដ្ឋ Pennsylvania ឱ្យផុតពីការបណ្តេញចេញ ឬបាត់បង់សេវាផ្គត់ផ្គង់ក្នុងផ្ទះ។ ចូរស្វែងរកព័ត៌មានបន្ថែមតាមគេហទំព័រ dhs.pa.gov/erap។

ស្តីអ្នកស្រី! #ERAP អាចរ៉ាប់រងលើថ្លៃឈ្នួលផ្ទះនិងថ្លៃសេវាផ្គត់ផ្គង់ក្នុងផ្ទះ ដែលនៅជំពាក់ចាប់តាំងពីខែមីនា ឆ្នាំ 2020 មក និងថ្លៃឈ្នួលផ្ទះក្នុងពេលអនាគត។ ចូរស្វែងយល់បន្ថែមអំពី ERAP អំពីអ្នកដែលមានលក្ខណៈសម្បត្តិសក្តិសម និងរបៀបទទួលបានជំនួយតាមគេហទំព័រ dhs.pa.gov/erap ។

Chinese

Facebook

紧急租房援助计划 (ERAP) 可以帮助您支付：

- 租金
- 逾期和即将产生的租金余额
- 水电和家居能源费用
- 以及其他住房相关费用。

您可以访问 dhs.pa.gov/erap 了解更多援助内容以及申请方式的相关信息。

您是否因为新冠肺炎疫情而失去收入？紧急租房援助计划 (ERAP) 旨在帮助租户应对与新冠肺炎疫情相关的经济困境。该计划将为符合条件的租户提供租金和水电费援助，以帮助避免宾夕法尼亚州租户被逐出或失去水电服务。您可以访问 dhs.pa.gov/erap 了解更多信息。

您的租户是否拖欠租金？紧急租房援助计划 (ERAP) 可以帮助支付自 2020 年 3 月以来累积的未付租金和水电费用以及未来的租金费用。您可以访问 dhs.pa.gov/erap 了解更多关于 ERAP、申请资格以及如何获取支持的信息。

Twitter

如果您正在面临被逐出、水电服务中断或居无定所的情况，紧急租房援助计划 (ERAP) 可以为您提供帮助。您可以访问 dhs.pa.gov/erap 了解更多申请方式相关信息。

您是否因为新冠肺炎疫情而失去收入？#ERAP 可以为您提供帮助！该计划将为符合条件的租户提供租金和水电费援助，以帮助避免宾夕法尼亚州租户被逐出或失去水电服务。您可以访问 dhs.pa.gov/erap 了解更多信息。

嘿，各位房东！#ERAP 可以帮助租户支付自 2020 年 3 月以来累积的未付租金和水电费用以及未来的租金费用。您可以访问 dhs.pa.gov/erap 了解更多关于 ERAP、申请资格以及如何获取支持的信息。

Russian

Facebook

Программа экстренной помощи в аренде жилья (ERAP) поможет вам:

- оплачивать арендную плату
- погасить задолженность по аренде за предыдущие периоды и на текущий момент
- оплачивать коммунальные услуги и бытовую электроэнергию
- оплачивать прочие расходы, связанные с жильем.

Более подробная информация о расходах, покрываемых этой программой, и о подаче заявки размещена на сайте dhs.pa.gov/erap.

Вы потеряли доход в связи с COVID-19? Программа экстренной помощи в аренде жилья (ERAP) помогает арендаторам в разрешении финансовых проблем, связанных с пандемией COVID-19. Проживающие в Пенсильвании семьи, отвечающие критериям участия в программе, получают помощь на оплату аренды и коммунальных услуг, чтобы избежать выселения или отключения коммунальных услуг. Более подробная информация размещена на сайте dhs.pa.gov/erap.

Уважаемые арендодатели жилья! Программа экстренной помощи в аренде жилья #ERAP поможет погасить задолженность ваших арендаторов по оплате аренды и коммунальных услуг, накопленную с марта 2020 г., и оплатить аренду в будущие периоды. Более подробная информация о программе ERAP, критериях участия и способах получения помощи размещена на сайте dhs.pa.gov/erap.

Twitter

Если вам грозит выселение/ отключение коммунальных услуг или у вас нестабильная жилищная ситуация, вы можете получить помощь по программе экстренной помощи в аренде жилья (ERAP). Более подробная информация о подаче заявки размещена на сайте dhs.pa.gov/erap.

Вы потеряли доход в связи с COVID-19? #ERAP может помочь! Проживающие в Пенсильвании семьи, отвечающие критериям участия в программе, получают помощь на оплату аренды и коммунальных услуг, чтобы избежать выселения или отключения коммунальных услуг. Более подробная информация размещена на сайте dhs.pa.gov/erap.

Ваши арендаторы не платят за аренду? Программа экстренной помощи в аренде жилья (ERAP) поможет погасить задолженность по оплате аренды и коммунальных услуг, накопленную с марта 2020 г., и оплатить аренду в будущие периоды. Подробная информация о программе ERAP, критериях участия и способах получения помощи размещена на сайте dhs.pa.gov/erap.

Spanish

Facebook

El Programa de Ayuda de Emergencia para el Alquiler (Emergency Rental Assistance Program, ERAP) puede ayudar a cubrir los siguientes gastos:

- Alquiler
- Saldos de alquiler vencidos e inminentes
- Costos de servicios públicos y energía doméstica
- Y otros gastos relacionados con la vivienda.

Más información sobre qué incluye la ayuda y cómo solicitarla en dhs.pa.gov/erap.

¿Ha perdido ingresos debido a la COVID-19? El Programa de Ayuda de Emergencia para el Alquiler (Emergency Rental Assistance Program, ERAP) se creó para ayudar a los inquilinos a enfrentar los desafíos económicos relacionados con la pandemia de COVID-19. Para grupos familiares elegibles, el programa ayuda a los habitantes de Pensilvania con el alquiler y los servicios públicos para evitar desalojos o cortes de servicios. Más información en dhs.pa.gov/erap.

¿Sus inquilinos están atrasados con el alquiler? El Programa de Ayuda de Emergencia para el Alquiler (Emergency Rental Assistance Program, ERAP) puede cubrir los atrasos acumulados en el alquiler y los servicios públicos desde marzo de 2020 junto con los costos próximos de alquiler. Más información sobre el ERAP, quién califica y cómo recibir ayuda en dhs.pa.gov/erap.

Twitter

Si corre riesgo de ser desalojado o de perder los servicios públicos o si tiene vivienda inestable, puede disponer de ayuda a través del Programa de Ayuda de Emergencia para el Alquiler (Emergency Rental Assistance Program, ERAP). Vea cómo solicitarlo en dhs.pa.gov/erap.

¿Ha perdido ingresos debido a la COVID-19? ¡#ERAP puede ayudarlo! Para grupos familiares elegibles, el programa ayuda a los habitantes de Pensilvania con el alquiler y los servicios públicos para evitar desalojos o cortes de servicios. Más información en dhs.pa.gov/erap.

¡Atención, propietarios! El ERAP puede cubrir los atrasos acumulados en el alquiler y los servicios públicos del inquilino desde marzo de 2020 junto con los costos próximos de alquiler. Más información sobre el ERAP, quién califica y cómo recibir ayuda en dhs.pa.gov/erap.

Talking Points for Promoting ERAP

The Basics

- The Emergency Rental Assistance Program, or ERAP, is a new assistance program established in light of the COVID-19 crisis available to individuals and families at risk of eviction or loss of utility service in each of Pennsylvania's 67 counties.
- This program is deliberately designed to help people dig out of what may be some very deep financial holes. ERAP has the potential to stabilize the lives of millions of Pennsylvanians in vulnerable housing situations and provide a much-needed infusion of cash to the residential rental industry and utility providers.
- The program can directly benefit tenants by helping with past-due and upcoming housing and utility costs and can also help landlords settle unpaid and upcoming rental costs and provide stability for both tenants and landlords by keeping people housed.
- ERAP can also assist with rehousing costs for people who are experiencing homeless or have unstable housing.
- Households may be eligible for 12 or more months of assistance to cover past-due rental and utility payments accrued on or after March 13, 2020 on a residential rental property during the COVID-19 pandemic. Households may also be eligible for help with future rental payments.
- A few months back, Pennsylvania received a total of about \$847 million from the federal government to distribute as emergency rental and utility assistance.
- The federal government allocated about \$278 million directly to Pennsylvania's largest 18 counties.
- In February 2021, Governor Wolf signed S.B. 109 into law, which designated the Department of Human Services as the agency with the responsibility to oversee administration of the Emergency Rental Assistance Program and the allocation of about \$564 million to counties.
- The program launched in March/April 2021 and will continue until all funds have been expended or September 2025, whichever comes first.
- Renters and landlords should not wait to begin applying for this assistance to settle these balances and protect themselves from eviction.

How ERAP Works

- In order to apply for ERAP assistance, Pennsylvanians first need to know how their county has chosen to receive and process applications.
- About two-thirds of Pennsylvania counties have partnered with DHS to accept applications submitted at www.compass.state.pa.us (where Pennsylvanians can also apply for assistance programs like SNAP, Medicaid and CHIP).
- Other counties developed their own application process. Pennsylvanians can find information about each county's ERAP process on the DHS website at www.dhs.pa.gov/ERAP.
- Pennsylvanians can also use [COMPASS](#) as a starting point. If an individual indicates on the COMPASS application that they reside in a county using a different process, the system will point them in the right direction.
- Applicants should be prepared to provide the following information:
 - Head of household's personal information;
 - Income information for all household members 18 and older;
 - Rental lease and amount owed;
 - Landlord's name and contact information.
- If applying for utility assistance, applicants must provide utility expenses and utility provider information.
- Except under a few circumstances, Pennsylvanians do not need the permission or cooperation of their landlord to apply and receive rental assistance, if determined eligible.
- Landlords can also apply for rental assistance on behalf of their eligible tenants.
- Regardless of who applies, if the tenant is eligible, then both tenant and landlord benefit. With an average benefit of about \$4,000 per applicant thus far, ERAP can make a big difference in providing security and settling unpaid balances that affect both renters and landlords.

Who ERAP Is For

- ERAP assistance is available to income-eligible individuals and families/households (who pay rent at a residential property) at risk of eviction or loss of utility service due to economic hardship caused during the COVID-19 pandemic, such as job loss or decrease in income.
- The amount of a household's monthly rent or utility bills does not preclude eligibility.
- To qualify for assistance, a household must be responsible to pay rent on a residential property and meet each of the following criteria.
 - One or more people within the household must have qualified for unemployment benefits, had a decrease in income, had increased household costs, or experienced other financial hardship during the COVID-19 pandemic; AND
 - One or more individuals in the household can show a risk of experiencing homelessness or housing instability; AND
 - The household has an income at or below 80 percent of area median income, which varies by county. [Income limits by county are available on the DHS website.](#)

Why ERAP Is Needed

- Pennsylvanians have endured an unprecedented economic crisis on top of a global pandemic.
- ERAP is an opportunity to invest in our long-term economic recovery and prevent a wave of evictions and homelessness that will create yet another public health crisis that could persist beyond the pandemic.
- Every single one of us has been adversely affected by the pandemic. But those adverse impacts have not been evenly distributed among us.
- For too many Pennsylvanians, this crisis has destabilized financial situations and further strained resources for those already living at or near the poverty line.
- Not only have communities of color suffered higher rates of COVID-19 infection, serious illness and death, the economic impacts are disproportionately felt in those communities as well.
- According to the [most recent U.S. Census Household Pulse Survey](#), nearly 34 percent of Pennsylvania adults are living in households behind on rent or mortgage payments and facing eviction or foreclosure in the next two months.

- This [September 2020 study prepared for the National Council of State Housing Agencies](#) found that as many as 400,000 Pennsylvania households would be at risk of eviction by January 2021 with a rent shortfall of up to \$958 million. (page 36)
- This [joint March 2021 report from the Pennsylvania Utility Law Project and Community Legal Services](#) found significant racial and ethnic disparities among households facing housing instability and utility insecurity in Pennsylvania.
- According to [recent research from the Housing Initiative at Penn](#), which looked at the impact of the pandemic on residential rental property owners in Philadelphia, smaller landlords are especially vulnerable right now.

Sample Press Release #1 for Promoting ERAP

FOR IMMEDIATE RELEASE

[DATE]

[ERAP ADMINISTRATOR/COUNTY] Issues Update on Administration of the Emergency Rental Assistance Program in [COUNTY]

[COUNTY or CITY] – Today, [ERAP ADMINISTRATOR/COUNTY] released the latest data on administration of the Emergency Rental Assistance Program (ERAP) in [COUNTY]. ERAP provides financial assistance to tenants of residential rental properties who are facing risk of eviction or loss of utility service due to economic hardship caused by *during* the COVID-19 pandemic.

The federally funded program launched in each of Pennsylvania's 67 counties earlier this year. About [\$\$\$] was allocated to [COUNTY], and [ERAP ADMINISTRATOR/COUNTY] is administering the program on behalf of [COUNTY] residents.

Households may be eligible for 12 or more months of assistance to cover past-due rental and utility payments accrued on or after March 13, 2020 on a residential rental property. Households may also be eligible for help with future rental payments, and ERAP can also assist with rehousing costs for people who are experiencing homelessness or have unstable [QUOTE FROM LOCAL OFFICIAL ENCOURAGING COUNTY RESIDENTS AND LANDLORDS TO APPLY FOR ERAP.]

As of [DATE], [ERAP ADMINISTRATOR/COUNTY] has received [XXX] applications. Of those, [XXX] have been approved and [XXX] have been denied. The number of pending applications is [XXX].

As of [DATE], [\$\$\$] has been distributed to eligible households in [COUNTY] to cover past-due rental and utility payments. The average amount distributed to a household is about [\$\$\$].

[ERAP ADMINISTRATOR/COUNTY] will continue processing ERAP applications and distributing funds to eligible [COUNTY] households until all funds have been expended.

Landlords are strongly encouraged to work with their tenants to secure this assistance or apply on behalf of eligible tenants. Regardless of who applies, if the tenant is eligible, then both the tenant and the landlord benefit.

The amount of a household's monthly rent or utility bills does not preclude eligibility, and tenants can receive assistance even if their landlord does not participate in the application process.

To apply for ERAP assistance in [COUNTY], tenants and landlords should submit an application online at www.compass.state.pa.us, which is a website administered by the Pennsylvania Department of Human Services (DHS). Upon submission, [ERAP ADMINISTRATOR] will begin processing the application. Most applications submitted are processed within [XX] days.

Paper applications are also available to pick up and drop off at [ADDRESS] and are available in the following languages: [LANGUAGES]. Assistance is also available by calling [XXX], emailing [XXX] or visiting [ADDRESS].

To qualify for assistance, a household must be responsible to pay rent on a residential property and meet each of the following criteria.

- One or more people within the household must have qualified for unemployment benefits, had a decrease in income, had increased household costs, or experienced other financial hardship during the COVID-19 pandemic; AND
- One or more individuals in the household can show a risk of experiencing homelessness or housing instability; AND
- The household has an income at or below 80 percent of area median income, which varies by county. [Income limits by county are available on the DHS website.](#)

Applicants should be prepared to provide the following information: head of household's personal information; income information for all household members 18 and older; rental lease and amount owed; landlord's name and contact information. If applying for utility assistance, applicants must provide utility expenses and utility provider information.

For more information about ERAP in [COUNTY], visit [WEBSITE].

Sample Press Release #2 for Promoting ERAP

English

FOR IMMEDIATE RELEASE

[DATE]

Help is Available for [COUNTY] Residents Facing Eviction or Utility Shutoff Because of COVID-19 Economic Hardships

[ERAP ADMINISTRATOR/COUNTY] Encourages Tenants Facing Eviction or Utility Shutoffs to Apply for Assistance

[COUNTY or CITY] – Today, [ERAP ADMINISTRATOR/COUNTY] urged [COUNTY] residents who have fallen behind on rent or utility payments because of the economic crisis caused by COVID-19 to apply for financial relief through the Emergency Rental Assistance Program (ERAP). More than [\$\$\$] remains available to eligible [COUNTY] tenants through the federally funded program, which launched in March 2021 across Pennsylvania.

Landlords are strongly encouraged to work with their tenants to secure this assistance, and landlords can apply for ERAP assistance on behalf of eligible [COUNTY] households and receive payments directly upon approval of the application to cover the household's past-due rent. Regardless of who applies, if the tenant is eligible, then both the tenant and the landlord benefit.

The amount of a household's monthly rent or utility bills does not exclude anyone from applying, and tenants can receive assistance even if their landlord does not participate in the application process.

[QUOTE FROM LOCAL OFFICIAL ENCOURAGING COUNTY RESIDENTS AND LANDLORDS TO APPLY FOR ERAP.]

Households may be eligible for 12 or more months of assistance to cover past-due rental and utility payments accrued on or after March 13, 2020 on a residential rental property. Households may also be eligible for help with future rental payments, and ERAP can also assist with rehousing costs for people who are experiencing homelessness or have unstable housing.

About [\$\$\$\$] was allocated to [COUNTY], and [ERAP ADMINISTRATOR/COUNTY] is administering the program on behalf of [COUNTY] residents. [ERAP ADMINISTRATOR/COUNTY] will continue processing ERAP applications and distributing funds to eligible [COUNTY] households until all funds have been expended.

[UPDATE ON APPLICATIONS RECEIVED, DOLLARS DISTRIBUTED, IF AVAILABLE]

To apply for ERAP assistance in [COUNTY], tenants and landlords should submit an application online at www.compass.state.pa.us, which is a website administered by the Pennsylvania Department of Human Services (DHS). Upon submission, [ERAP ADMINISTRATOR] will begin processing the application. Most applications submitted are processed within [XX] days.

Paper applications are also available to pick up and drop off at [ADDRESS] and are available in the following languages: [LANGUAGES]. Assistance is also available by calling [XXX], emailing [XXX] or visiting [ADDRESS].

To qualify for assistance, a household must be responsible to pay rent on a residential property and meet each of the following criteria.

- One or more people within the household must have qualified for unemployment benefits, had a decrease in income, had increased household costs, or experienced other financial hardship due directly or indirectly to the COVID-19 pandemic; AND
- One or more individuals in the household can show a risk of experiencing homelessness or housing instability; AND
- The household has an income at or below 80 percent of area median income, which varies by county. [Income limits by county are available on the DHS website.](#)

Applicants should be prepared to provide the following information: head of household's personal information; income information for all household members 18 and older; rental lease and amount owed; landlord's name and contact information. If applying for utility assistance, applicants must provide utility expenses and utility provider information.

For more information about ERAP in [COUNTY], visit [WEBSITE].

Spanish

PARA PUBLICACIÓN INMEDIATA

[DATE]

Hay ayuda disponible para los habitantes de [COUNTY] que se enfrentan a desalojos o cortes de servicios públicos debido a las dificultades económicas por COVID-19

[ERAP ADMINISTRATOR/COUNTY] incentiva a los inquilinos que se enfrentan a desalojos o cortes de servicios públicos a solicitar ayuda

[COUNTY or CITY] – Hoy, [ERAP ADMINISTRATOR/COUNTY] animó a los habitantes de [COUNTY] que están atrasados con el alquiler y los pagos de servicios públicos debido a la crisis económica causada por la COVID-19 a que soliciten ayuda financiera a través del Programa de Ayuda Emergencia para el Alquiler (Emergency Rental Assistance Program, ERAP). Hay disponibles más de [\$\$\$] para los inquilinos elegibles de [COUNTY] a través del programa financiado con fondos federales que se introdujo a principio de año en Pensilvania.

Se recomienda enfáticamente a los propietarios para que trabajen con sus inquilinos y se aseguren esta ayuda. Los propietarios pueden solicitar la ayuda del ERAP en nombre de las casas de [COUNTY] elegibles y recibir ellos mismos los pagos una vez aprobada la solicitud para cubrir el alquiler atrasado. No importa quién lo solicite: si el inquilino es elegible, tanto el inquilino como el propietario se benefician.

El monto del alquiler mensual o las facturas de servicios públicos de un grupo familiar no son excluyentes a la hora de solicitar la ayuda y los inquilinos pueden recibirla incluso si el propietario no participa en el proceso de solicitud.

[QUOTE FROM LOCAL OFFICIAL ENCOURAGING COUNTY RESIDENTS AND LANDLORDS TO APPLY FOR ERAP.]

Un grupo familiar puede ser elegible por 12 meses de ayuda o más para cubrir el alquiler y los pagos de servicios públicos atrasados acumulados desde el 13 de marzo de 2020 en una propiedad residencial en alquiler. Un grupo familiar también pueden ser elegible para ayudas con los pagos de alquiler próximos y el ERAP también puede ayudar con los costos de realojamiento a las personas sin vivienda o con vivienda inestable.

Se destinaron unos [\$\$\$\$] para [COUNTY] y [ERAP ADMINISTRATOR/COUNTY] se encarga de administrar el programa en nombre de los habitantes de [COUNTY]. [ERAP ADMINISTRATOR/COUNTY] continuará con el trámite de las solicitudes del ERAP y la distribución de fondos para las casas elegibles de [COUNTY] hasta que se hayan agotado todos los fondos.

[UPDATE ON APPLICATIONS RECEIVED, DOLLARS DISTRIBUTED, IF AVAILABLE]

Para solicitar la ayuda con el ERAP en [COUNTY], inquilinos y propietarios deben enviar una solicitud en línea en www.compass.state.pa.us, que es el sitio web administrado por el Departamento de Servicios Humanos (Department of Human Services, DHS) de Pensilvania. Una vez recibida la solicitud, [ERAP ADMINISTRATOR] comenzará a procesarla. La mayoría de las solicitudes enviadas se procesan dentro de los [XX] días.

También hay solicitudes en papel para retirar y dejar en [ADDRESS], disponibles en estos idiomas: [LANGUAGES]. También pueden disponer de ayuda por teléfono [XXX], por correo electrónico [XXX] o en [ADDRESS].

Para calificar para la ayuda, un grupo familiar debe ser responsable de pagar el alquiler de una propiedad residencial y cumplir con los siguientes requisitos:

- una o más personas dentro del grupo familiar califican a beneficios por desempleo, deben haber sufrido una reducción en sus ingresos, un aumento en los costos del hogar o haber experimentado otras dificultades financieras relacionadas de manera directa o indirecta con la pandemia de COVID-19; Y
- una o más personas del grupo familiar puede estar en riesgo de experimentar la falta de vivienda o inestabilidad de vivienda; Y
- el grupo familiar tiene ingresos del 80 % o menos del ingreso medio de la zona (*area median income*, AMI), que es diferente en cada condado. [Los límites de ingresos por condado están disponibles en el sitio web de DHS.](#)



Los solicitantes deben estar preparados para presentar la información siguiente: información personal del jefe de la familia, información de los ingresos de todos los miembros del grupo familiar que tengan 18 años o más, contrato de alquiler y monto que debe, nombre del propietario e información de contacto. Para solicitar ayuda para los servicios públicos, los solicitantes deben proporcionar los gastos de servicios públicos y la información del proveedor de servicios públicos.

Para más información sobre el ERAP en [COUNTY], visite [WEBSITE].

Sample Media Pitch Email for Promoting ERAP

Good [MORNING/AFTERNOON],

A few [WEEKS/MONTHS] ago, [COUNTY/ERAP ADMINISTRATOR] launched the Emergency Rental Assistance Program (ERAP), a federally funded program that makes rental and utility assistance directly available to households who rent their homes and are facing eviction or utility shutoffs due to economic hardship caused by during the COVID-19 pandemic.

ERAP is an opportunity to invest in our long-term economic recovery and prevent a mass wave of evictions and homelessness. Without this assistance, our community would face yet another public health crisis that could persist beyond the pandemic.

We believe [HUNDREDS/THOUSANDS] of [COUNTY] households are potentially eligible for this assistance. To date, we have distributed about [\$\$\$] to about [XXX] households in [COUNTY].

We are eager to spread this information as far and wide as possible so that it reaches the people who most need this help. In order to receive this help, households must submit an application. We also want to reach [COUNTY] landlords, who can apply on behalf of eligible tenants and receive payments directly upon approval of the application to cover the household's past-due (and in some cases future) rent.

We would really appreciate the help of [NEWS OUTLET] to share this information with our community. Please see the [PRESS RELEASE/OP-ED] attached and let me know if you have any questions. We'd be happy to arrange an interview as well. Thank you!

Sample Op-Ed for Promoting ERAP

Finally, after almost 16 months, we are rounding the corner into post-pandemic life. I see light at the end of this long tunnel we entered in March 2020 when the first cases of COVID-19 were identified in Pennsylvania. Today, we see healing and recovery happening in [COUNTY/REGION].

Thanks to COVID-19 vaccinations, family members who haven't hugged in a year can safely embrace. Schools and businesses are reopening. Office workers are meeting in person for the first time in more than a year.

We have much to celebrate and many people to thank – the healthcare workers who saved lives, the scientists who developed a vaccine in record time, the educators and child care workers who kept serving children and families in spite of every challenge, the charitable food networks and grocery-store workers who ensured their communities had access to food, the public-health professionals who guided us along the way, every member of every community who made sacrifices to protect vulnerable individuals from a deadly disease, and so many more.

But as we celebrate this turning point and some of us return to a life we once knew, we cannot lose sight of the fact that not everyone is at the same place in this journey. And some aren't here at all.

The grief and loss our communities have suffered is substantial. While every single one of us has been adversely affected by the pandemic, those adverse impacts have not been evenly distributed among us.

For too many members of this community, this crisis has destabilized financial situations and further strained resources for those already living at or near the poverty line.

According to a [U.S. Census Household Pulse Survey](#) from early May, nearly 34 percent of Pennsylvania adults are living in households behind on rent or mortgage payments and facing eviction or foreclosure in the next two months.

But, there is some good news - for many of these households, there is help available.

With financial relief available through the federally funded Emergency Rental Assistance Program (ERAP), [ERAP ADMINISTRATOR/COUNTY] is helping [COUNTY] tenants of residential rental properties who are facing risk of eviction or loss of utility service due to economic hardship caused by the COVID-19 pandemic.

More than [\$\$\$] was allocated to [COUNTY] for this purpose.

Households may be eligible for 12 or more months of assistance to cover past-due rent and utility payments accrued on or after March 13, 2020 on a residential rental property. Households may also be eligible for help with future rental payments.

To qualify for assistance, a household must be responsible to pay rent on a residential property and meet certain criteria.

ERAP is an opportunity to invest in our long-term economic recovery and prevent a wave of evictions and homelessness that could create yet another public health crisis that would persist beyond the

pandemic. I want to make sure that everyone who can benefit from assistance knows about it so that they can submit an application for help before all funds have been expended.

That includes the owners of residential rental properties. This pandemic put a tremendous strain on the residential rental industry and utility providers through a domino effect of necessary public-health mitigation strategies leading to the slowing of commerce, leading to individual job/income loss, leading to households' losing the ability to pay the monthly bills.

While eligibility for ERAP depends on the tenant's circumstances, landlords are strongly encouraged to participate in the process. In fact, landlords can apply for ERAP assistance on behalf of eligible households and receive payments directly upon approval of the application to cover the household's past-due rent. Regardless of who applies, if the tenant is eligible, then both the tenant and the landlord benefit.

To apply for ERAP assistance in [COUNTY], tenants and landlords should submit an application online at www.compass.state.pa.us, administered by DHS. Upon submission, [ERAP ADMINISTRATOR] will begin processing the application. Most applications submitted are processed within [XX] days.

Paper applications are also available to pick up and drop off at [ADDRESS] and are available in the following languages: [LANGUAGES]. Assistance is also available by calling [XXX], emailing [XXX] or visiting [ADDRESS].

For more information about ERAP in [COUNTY], visit [WEBSITE]. And, please apply if you qualify. The funding is here to help. [BSITE].