

SEPTA CCT PROGRAM ELIGIBILITY

&

System Accessibility



Promoting Customer Accessibility
Systemwide

Noticing Accessibility



CCT CONNECT

Customized Community Transportation

Scope of Service

Public transportation regulated by state and federal agencies, including the Federal Transportation Administration and the Pennsylvania Department of Transportation.



TRAVELING ON CCT CONNECT

- Vehicles are not equipped with car seats wheelchairs, or attendants.
- There is no same-day or emergency service.
- You cannot choose your driver or vehicle, or specify the route taken by the vehicle.



CCT Program Eligibility



ADA PARATRANSIT SERVICE

- In accordance with the Americans with Disabilities Act
- Service for people with disabilities who are functionally unable to use regular accessible fixed-route bus service for some or all of their transportation needs.
- Service mirrors travel on the regular fixed route bus and trolley system.
- Eligible individuals can travel whenever and wherever buses operate in SEPTA's five-county service region.

<https://www5.septa.org/travel/cct/ada-paratransit-service/>

SHARED-RIDE PROGRAM

- The State of Pennsylvania Lottery Fund contributes to the cost of operating this program.
- Service is for Philadelphia residents who are 65 or older.
- A door-to-door ride-sharing service offered on a space-available basis with limited driver assistance.
- Used to travel within the City of Philadelphia and to anywhere in the surrounding counties within three miles of the city's border.

<https://www5.septa.org/travel/cct/shared-ride-program/>

Fare Assistance Programs



Seniors Ride Free eligibility for Fixed Route

- For people 65+ years old
- Must have acceptable proof of age
- Will get SEPTA Senior Key card

<https://www5.septa.org/travel/cct/seniors-ride-free-program/>

Reduced Fare eligibility Fixed Route

- For people with a disability
- Of any age, living anywhere
- Must document disability
- Will get SEPTA Reduced Fare Key card

<https://www5.septa.org/travel/cct/reduced-fare-program/>



Travel Training & Assessments



ATC

ACCESSIBLE TRAVEL CENTER

Location: Suburban Station

- CCT assessments
- Travel Training
- Service Animal Training

TRAINING PROGRAMS

For information about any of these programs, call (215) 580-7145 or TDD/TTY (215) 580-7712.

<https://www5.septa.org/about/accessibility/>



Travel Training Options



Bus Familiarization Program

A half-day program for customers with disabilities who want to learn to ride our fixed-route bus, rail, or transit rail service.

Vehicle Practice Sessions

- We can arrange sessions to practice boarding SEPTA rail or subway cars.

Practice Travel

- If you want to practice using the SEPTA system with another rider with a disability, we will do our best to pair you up with an experienced rider.

<https://www5.septa.org/about/accessibility/travel-aides/>



The practice SEPTA bus in the Accessible Travel Center is used for familiarization and travel training.

Accessible Travel Aids



Travel Aides

- ❖ Route Identifier Kits
- ❖ Stop Assistance Cards
- ❖ ADA Access Link
- ❖ Travel Advisories
- ❖ Wheelchair Stroller Tags
- ❖ Priority Seating Signage



Stop Assistance Card

Route: _____ Direction: N S E W

Destination (transit stop): _____

Please notify me when we reach my destination and return this card.

SEPTA 1989 5181 - 686-1041



Planning a Step-Free Ride

[Google Maps](#) provides assistance planning a step-free trip.

- Provides most Accessible Routing
- Displays all connecting routes
- Displays cost of trip
- You can send direction to your devices

ACME Markets

Work

12 min 14 min 47 min 12 min 18 m

Depart at 4:43 PM **Options**

RECOMMENDED ROUTE

4 14 min >

4:46 - 5:00 PM \$2.50

every 6 min from Girard Station

Detour



Thank you!

ACCESSIBLE



www.SEPTA.org

