



**pennsylvania**

DEPARTMENT OF HUMAN SERVICES  
OFFICE OF MENTAL HEALTH AND  
SUBSTANCE ABUSE SERVICES



*Pennsylvania State Hospital Risk Management Summary and Indicator Report*  
*September 2021*

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## Introduction

The State Hospital Risk Management System defines an incident as any patient-related event that has the potential for, or which results in, a negative impact upon the quality of patient care or services, including injury or death of a person served in the state hospital system. Past reports can be found on the DHS website using the following link.

<http://www.dhs.pa.gov/publications/forproviders/statehospitalriskmanagementsummaryreports/>

The data dictionary for the measurement system was updated on October 1, 2008, and is available for review as attachments to OMHSAS Bulletin titled Management of Incidents: SI-815 Incident Reporting and Risk Management Policy and Procedural Change. (Available via bulletin search at <http://www.dhs.pa.gov/> .)

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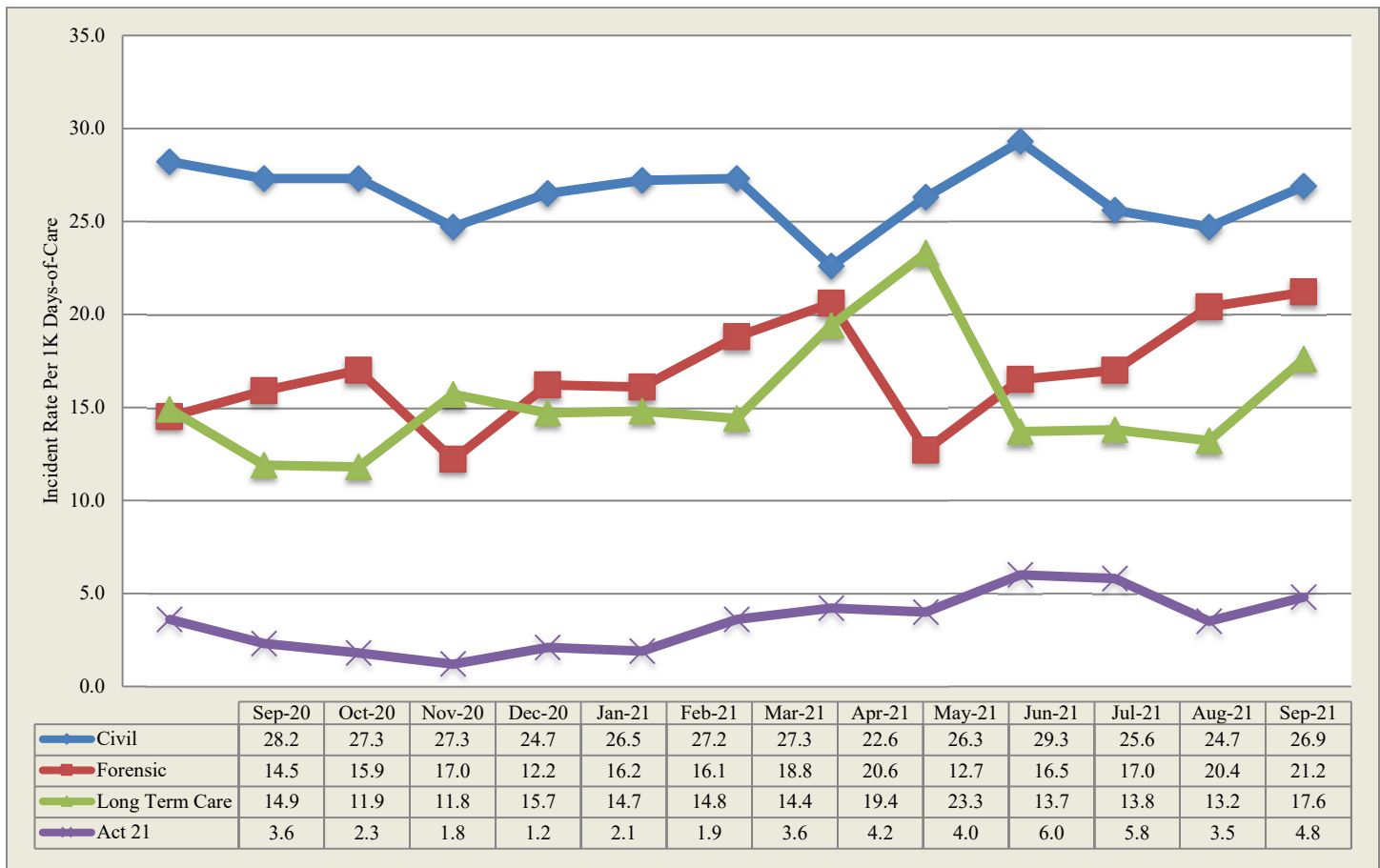
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During **September 2021**, a total of **1010** incident reports were completed by the state hospital system. Additional records addressing specific categories from the previous month were included on page 4 of this report. The following is a breakdown of incidents by individual facility and type of care:

**Table 1 - Number of Incident Reports**

	Census 9/30/2021	Days Provided	Incidents	Per 1000 Days-of-Care
Clarks Summit	143	4245	82	19.3
Danville	159	4782	145	30.3
Norristown	111	3322	83	25.0
Torrance	152	4439	102	23.0
Warren	138	4178	186	44.5
Wernersville	261	7830	178	22.7
<b>Total Civil</b>	964	28796	776	26.9
<b>Forensic</b>				
Norristown	186	5732	121	21.1
Torrance	71	2334	50	21.4
<b>Total Forensic</b>	257	8066	171	21.2
<b>Act 21</b>				
Act 21	61	1657	8	4.8
<b>Total Act 21</b>	61	1657	8	4.8
<b>Long Term Care</b>				
South Mountain	104	3120	55	17.6
<b>Total L. T. C.</b>	104	3120	55	17.6
<b>Total</b>	1808	41639	1010	24.3

**Thirteen-Month Trend of Incidents by Type of Care per 1,000 Days of Care**



\*Note: Rules regarding the reporting of incidents involving patient-to-patient assaults require a separate incident report form on each person involved in an altercation. This includes both the aggressor, when known and any other person involved. The numbers reported above reflect the monthly, total number of SI-815 reports coded as Patient-to-Patient Assaults and not the actual number of altercations.

The following table is refreshed each month from the most recent data (recent 6-month period) available from the State Hospital System RM database.

CATEGORY	Count	Apr_21	May_21	Jun_21	Jul_21	Aug_21	Sep_21
Accident-Injury	201	34	33	32	35	38	29
Adverse Drug Reaction	2		2				
Aggression	965	133	167	172	153	168	172
Airway Obstruction type 1 Intervention	15	4	2	4	2	1	2
Airway Obstruction type 2 No Intervention	17	2	1	2	6	5	1
Alcohol Use/Possession/Suspected or Confirmed	1		1				
Alleged Nonconsensual Sexual Activity	8	4			1		3
Alleged Pt. Abuse	21	5	3	4	3	5	1
Assault, Pt./Pt	1469	243	215	252	231	239	289
Assault, Pt./Staff	340	60	55	71	53	53	48
Assault: Patient/Other	2			1	1		
AWOL/UA	18	2	3	1	3	5	4
AWOL-Attempt	27	2	6	4	3	6	6
AWOL-Late	6			1	3	1	1
Change in Medical Status-Stabilized	37	6	10	5	6	8	2
Change in Medical Status-Transferred	291	50	50	48	48	57	38
Charged post admit/crime committed prior to admit	3	1		2			
Charged with alleged crime on hospital grounds	1				1		
Communications Sys. Misuse	60	9	9	11	9	10	12
Community Incident	1						1
Contraband Possession	36	5	2	6	8	11	4
Fall Type 1-Injury with treatment	259	39	48	36	57	44	35
Fall Type 2-No treatment needed	641	102	102	104	123	106	104
Family Concern	4	3		1			
Indeterminate/Unconfirmed Cause of Injury	68	16	4	13	18	13	4
Medication Error	106	13	32	12	13	14	22
Missing Property	16	2	2	2	1	4	5
Other	211	21	33	42	50	37	28
Procedural Treatment Error	18	4	6	3	2	1	2
Property Damage	102	18	11	22	22	14	15
Seizure	73	17	14	11	9	12	10
Self-Injurious behavior	664	62	119	146	97	90	150
Sexual Behavior	42	3	12	11	6	4	6
Smoking Violation	3	1					2
Substantiated Patient Abuse	7	1	2	4			
Sudden Acute Illness	2			1		1	
Suicide Attempt	9	4			1	2	2
Suicide threat/plan	25	5	4	3	2	5	6
Theft	9	1	2		1	4	1
Unsubstantiated Nonconsensual Sexual Activity	3						3
Unsubstantiated Patient Abuse	13	7	1	2		1	2

**Table 2 - Category or Cause of Incidents in the Civil Hospitals**

Primary Cat #	CLA	DAN	NOR	TOR	WAR	WER	Count
Accident-Injury	7	1	0	2	3	1	14
Aggression	7	8	6	24	36	35	116
Airway Obstruction type 1 Intervention	0	1	0	1	0	0	2
Airway Obstruction type 2 No Intervention	0	0	0	1	0	0	1
Alleged Nonconsensual Sexual Activity	0	0	0	0	1	0	1
Assault, Pt./Pt	16	37	33	23	56	52	217
Assault, Pt./Staff	6	14	6	2	6	8	42
AWOL/UA	0	0	0	0	1	3	4
AWOL-Attempt	0	0	0	1	2	1	4
AWOL-Late	0	0	0	0	1	0	1
Change in Medical Status-Stabilized	0	0	1	1	0	0	2
Change in Medical Status-Transferred	2	8	4	8	3	11	36
Communications Sys. Misuse	0	2	3	0	7	0	12
Community Incident	1	0	0	0	0	0	1
Contraband Possession	0	0	1	1	0	0	2
Fall Type 1-Injury with treatment	5	3	1	4	0	12	25
Fall Type 2-No treatment needed	13	18	6	8	30	20	95
Indeterminate/Unconfirmed Cause of Injury	0	0	0	4	0	0	4
Medication Error	3	4	0	0	0	0	7
Missing Property	2	2	0	0	0	0	4
Other	1	0	4	12	0	6	23
Property Damage	3	4	2	0	2	0	11
Seizure	0	0	4	0	2	0	6
Self-Injurious behavior	10	43	11	10	33	25	132
Sexual Behavior	1	0	0	0	2	0	3
Smoking Violation	0	0	0	0	0	2	2
Suicide Attempt	1	0	0	0	0	0	1
Suicide threat/plan	1	0	0	0	0	2	3
Theft	0	0	1	0	0	0	1
Unsubstantiated Nonconsensual Sexual Activity	2	0	0	0	1	0	3
Unsubstantiated Patient Abuse	1	0	0	0	0	0	1
Totals	82	145	83	102	186	178	776

**Table 3 - Primary Effect of Incidents in the Civil Hospitals**

Primary effect	CLA	DAN	NOR	TOR	WAR	WER	Count
Abrasion/scrape/scratch/hematoma	10	6	10	14	11	21	72
Bite-Animal	0	1	0	0	0	0	1
Bite-Human	0	13	0	0	0	5	18
Bite-Insect	2	0	0	0	0	1	3
Body System Illness	0	2	0	2	0	0	4
Bruise/contusion/discoloration	1	2	2	8	0	4	17
Cellulitis	0	0	0	0	1	0	1
Constipation	0	1	0	0	0	0	1
Damaged or lost tooth	1	0	0	0	0	0	1
Death	1	0	0	0	0	0	1
Edema/swelling	1	0	1	0	3	2	7
Emesis	0	0	0	2	0	0	2
Epistaxis	1	0	2	0	0	0	3
Erythema/redness	1	2	3	3	4	3	16
Fever	0	0	0	0	0	1	1
Fracture	0	1	0	0	0	0	1
Ingestion of foreign body	0	12	0	0	10	8	30
Internal injury	0	0	0	1	0	0	1
Laceration: NO sutures/staples/steri-strips	4	1	2	2	2	3	14
Laceration: with steristrips/glue	0	1	0	0	0	0	1
Laceration: with sutures/staples	1	0	0	0	0	0	1
Lethargy	0	1	1	0	0	1	3
No Injury/NA	51	95	54	55	140	118	513
Other	2	1	1	10	5	4	23
Pain unspecified	0	1	2	0	0	0	3
Pain, Specified	5	2	3	3	9	4	26
Respiratory Distress	1	1	0	0	0	3	5
Seizure	0	0	2	0	0	0	2
Skin Irritation/Rash	0	0	0	1	0	0	1
Syncopal episode	0	2	0	0	0	0	2
Unconscious/Unresponsive	0	0	0	1	1	0	2
Totals	82	145	83	102	186	178	776

**Table 4 - Cause of Incidents in the Forensic Units Category or Cause of Incidents in the Forensic Service by Unit**

Primary Cat #	NSH										TSH					Sys
	51A1	51B1	51B2	51C1	51C2	10D1	10D2	10E1	10E2	Total	FB3	FB4	FC1	FC2	Total	Count
Accident-Injury				1						1		1			1	2
Aggression		1	7	11	1	1	3	1		25	7	3	7	7	24	49
Alleged Nonconsensual Sexual Activity							2			2					0	2
Alleged Pt. Abuse						1				1					0	1
Assault, Pt./Pt	2	7	11	8	12	6	8			54	6	6	3	3	18	72
Assault, Pt./Staff			3	1		1				5					0	5
AWOL-Attempt				2						2					0	2
Contraband Possession				1						1				1	1	2
Fall Type 1-Injury with treatment	1									1		1			1	2
Fall Type 2-No treatment needed		1								1					0	1
Medication Error			1			1		1		3					0	3
Other			1						1	2	1		1		2	4
Property Damage				1		1				2					0	2
Seizure	1					1	1			3	1				1	4
Self-Injurious behavior		1	7	8		1				17				1	1	18
Suicide Attempt										0	1				1	1
Suicide threat/plan						1				1					0	1
<b>Totals</b>	<b>4</b>	<b>10</b>	<b>30</b>	<b>33</b>	<b>13</b>	<b>14</b>	<b>14</b>	<b>2</b>	<b>1</b>	<b>121</b>	<b>16</b>	<b>10</b>	<b>12</b>	<b>12</b>	<b>50</b>	<b>171</b>

**Table 5 - Effect of Incidents in the Forensic Service by Unit**

EFFECT	NSH										TSH					Sys
	51A1	51B1	51C1	51C2	51B2	10D1	10D2	10E1	10E2	Total	FB3	FB4	FC1	FC2	Total	Count
Abrasion/scrape/scratch/hematoma		2	4	1	2	3				12	1	1	1	2	5	17
Bruise/contusion/discoloration		1	1		1					3			1		1	4
Burn/Scald			1							1					0	1
Erythema/redness						1	1			2	3		2		5	7
Laceration: NO sutures/staples/steri-strips	1					2				3		1			1	4
Laceration: with steristrips/glue							1			1					0	1
No Injury/NA	2	7	26	9	26	7	11	1	1	90	12	8	8	10	38	128
Other									1	1					0	1
Pain unspecified			1	2						3					0	3
Pain, Specified				1	1					2					0	2
Seizure	1					1	1			3					0	3
<b>Totals</b>	<b>4</b>	<b>10</b>	<b>33</b>	<b>13</b>	<b>30</b>	<b>14</b>	<b>14</b>	<b>2</b>	<b>1</b>	<b>121</b>	<b>16</b>	<b>10</b>	<b>12</b>	<b>12</b>	<b>50</b>	<b>171</b>

**Table 6 -Cause of Incidents in the Long Term Care Facility**

Cause	3A	3B	6A	6B	Count
Accident-Injury	2	2	3	5	12
Aggression	5				5
Assault, Pt./Staff			1		1
Change in Medical Status-Transferred	1			1	2
Fall Type 1-Injury with treatment	2	3	1	1	7
Fall Type 2-No treatment needed		1		7	8
Medication Error	1	3	2	6	12
Missing Property	1				1
Procedural Treatment Error	2				2
Property Damage		2			2
Suicide threat/plan				2	2
Unsubstantiated Patient Abuse	1				1
Totals	15	11	7	22	55

**Table 7 - Effect of Incidents in the Long Term Care Facility**

EFFECT	3A	3B	6A	6B	Count
Abrasion/scrape/scratch/hematoma	4	2	3	4	13
Bruise/contusion/discoloration		2		1	3
Epistaxis				1	1
Laceration: NO sutures/staples/steri-strips				1	1
Laceration: with steristrips/glue		1	1		2
No Injury/NA	9	6	3	15	33
Pain, Specified	2				2
Totals	15	11	7	22	55



**Act-21-Sexual Responsibility & Treatment Program at Torrance State Hospital**

In July 2003, the Pennsylvania Legislature enacted Act 21 for adjudicated youth, aging out of the juvenile justice system who have a "mental abnormality" that renders them unable to control their violent sexual impulses. The Act mandates the state to provide mental health and sex-offense specific treatment to an identified population that had been adjudicated of certain sex crimes, received treatment in a juvenile program, yet remains a significant risk to sexually re-offend after reaching the age of 21, an age when oversight by the juvenile justice system typically ends. The Act requires the referral of such individuals who have committed these specific crimes to the Pennsylvania Sexual Offenders Assessment Board (SOAB) ninety days prior to their 20th birthday for purposes of determining if the individual has "serious difficulty in controlling sexually violent behavior." If so determined, a petition for a mental health hearing will be made for determination of civil commitment to the Sexual Responsibility and Treatment Program (SRTP) on the grounds of Torrance State Hospital. On July 1, 2006, the operation of this program transferred from an independent contractor to the Torrance State Hospital.

**Table 8 - Cause of Incidents in the Sexual Responsibility and Treatment Program**

Cause	TOR	Count
Accident-Injury	1	1
Aggression	2	2
Fall Type 1-Injury with treatment	1	1
Other	1	1
Sexual Behavior	3	3
Totals	8	8

**Table 9 - Effect of Incidents in the Sexual Responsibility and Treatment Program**

Primary effect	TOR	Count
Abrasion/scrape/scratch/hematoma	2	2
Bite-Insect	1	1
No Injury/NA	4	4
Other	1	1
Totals	8	8

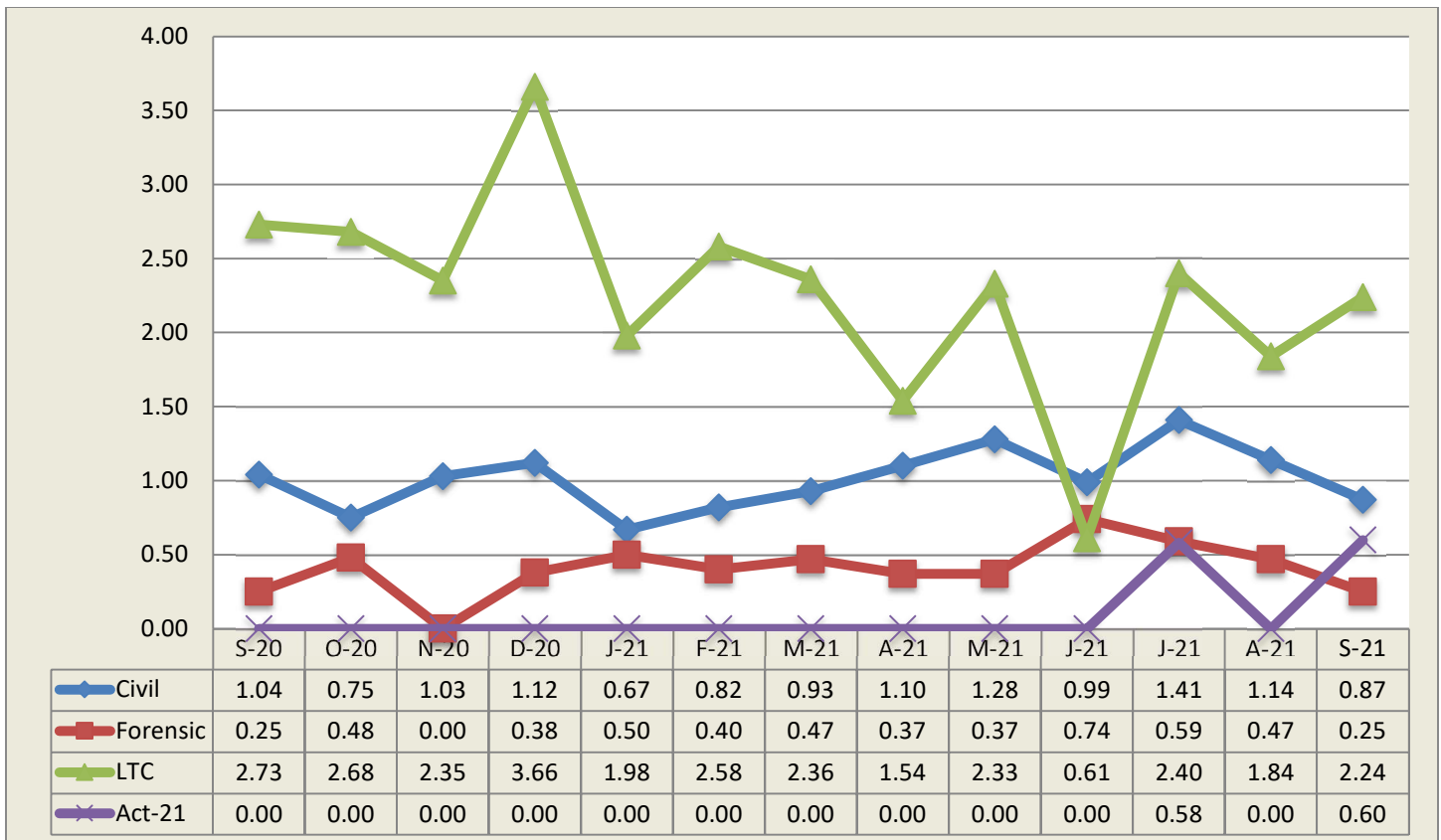
## Falls

Falls within the state hospital risk management system are divided into two categories, type 1 and type 2, with the need for medical intervention or lack thereof defining the difference. The following data relates to falls, type 1 which are defined as an involuntary descent to a lower position, excluding seizures, that is witnessed or reported and requires medical intervention.

**Table 10 - 13-Month Rate of Type 1 Falls Per 1,000 Days-of-Care**

M/Year	Civil Hospital							Forensic			A21	LTC	Sys Avg
	Cl	Dan	Nor	Tor	War	Wer	Ttl	Nor	Tor	Total	A21	SMRC	
Sep-20	0.70	0.00	0.87	1.83	0.24	1.92	1.04	0.17	0.47	0.25	0.00	2.73	1.01
Oct-20	0.68	0.21	0.29	1.58	0.71	0.87	0.75	0.49	0.45	0.48	0.00	2.68	0.85
Nov-20	1.42	0.21	0.61	3.09	0.00	0.90	1.03	0.00	0.00	0.00	0.00	2.35	0.91
Dec-20	1.18	0.00	1.48	1.63	0.25	1.77	1.12	0.51	0.00	0.38	0.00	3.66	1.16
Jan-21	0.73	0.63	0.28	1.13	0.00	0.90	0.67	0.50	0.50	0.50	0.00	1.98	0.72
Feb-21	1.64	0.00	0.93	1.77	0.00	0.74	0.82	0.37	0.50	0.40	0.00	2.58	0.85
Mar-21	0.96	0.41	0.55	2.05	0.47	1.06	0.93	0.48	0.44	0.47	0.00	2.36	0.92
Apr-21	1.97	0.63	0.57	2.59	0.24	0.81	1.10	0.50	0.00	0.37	0.00	1.54	0.95
May-21	1.65	1.65	0.84	1.82	0.48	1.18	1.28	0.51	0.00	0.37	0.00	2.33	1.14
Jun-21	2.69	0.43	0.28	1.60	0.00	0.92	0.99	0.70	0.86	0.74	0.00	0.61	0.87
Jul-21	2.34	1.61	1.41	2.13	0.23	1.01	1.41	0.83	0.00	0.59	0.58	2.40	1.30
Aug-21	1.60	0.61	1.15	2.18	0.23	1.13	1.14	0.17	1.26	0.47	0.00	1.84	1.02
Sep-21	1.18	0.63	0.30	0.90	0.00	1.53	0.87	0.17	0.43	0.25	0.60	2.24	0.84

**13-Month Trend of Type 1 Falls by Type of Care per 1,000 Days-of-Care**



**State Hospital Use of Seclusion**

**Civil and Forensic**

Data on seclusion use for psychiatric reasons includes the civil and forensic populations and is reported for both monthly and yearly totals.

**Table 11 - Hours of Seclusion Use, Monthly Totals for Past Year**

No Use of Seclusion in PA State Hospital system since July 2013

**Table 12 - Number of Seclusion Events, Monthly Totals for Past Year**

No Use of Seclusion in PA State Hospital system since July 2013

**State Hospital Use of Mechanical Restraint**

**Civil and Forensic**

Data on mechanical restraint use for psychiatric reasons includes the forensic and civil populations and is reported for both monthly and yearly totals.

**Table 13 - Total Hours of Mechanical Restraint Use by Hospital and Unit In Month**

No use of Mechanical Restraint in PA State Hospital system since September 2015

**Table 14 - Hours of Mechanical Restraint Use, Monthly Totals for Past Year**

No use of Mechanical Restraint in PA State Hospital system since September 2015

**Table 15 - Number of Mechanical Restraint Events, Monthly Totals for Past Year**

No use of Mechanical Restraint in PA State Hospital system since September 2015

**State Hospital Use of Physical Holds**

Data on physical holds use for psychiatric reasons includes all level of care populations and is reported for both monthly and yearly totals. Physical hold events lasting less than 60 seconds are reflected as 0.00 hours.

**Table 16 - Hours of Physical Holds (Restraint) Used by Hospital & Unit**

ABV	WARD	Total
WER	35-3	0.33
DAN	312	0.20
NOR	51C1	0.20
NOR	51B2	0.18
NOR	01C1	0.16
WAR	3SW	0.15
WAR	3IF	0.15
TOR	FB3	0.15
WAR	3NM	0.08

ABV	WARD	Total
NOR	10E1	0.08
NOR	10D1	0.08
WAR	3IM	0.07
TOR	064	0.05
CLA	3	0.05
TOR	014	0.05
WER	37-3	0.05
TOR	FC1	0.05

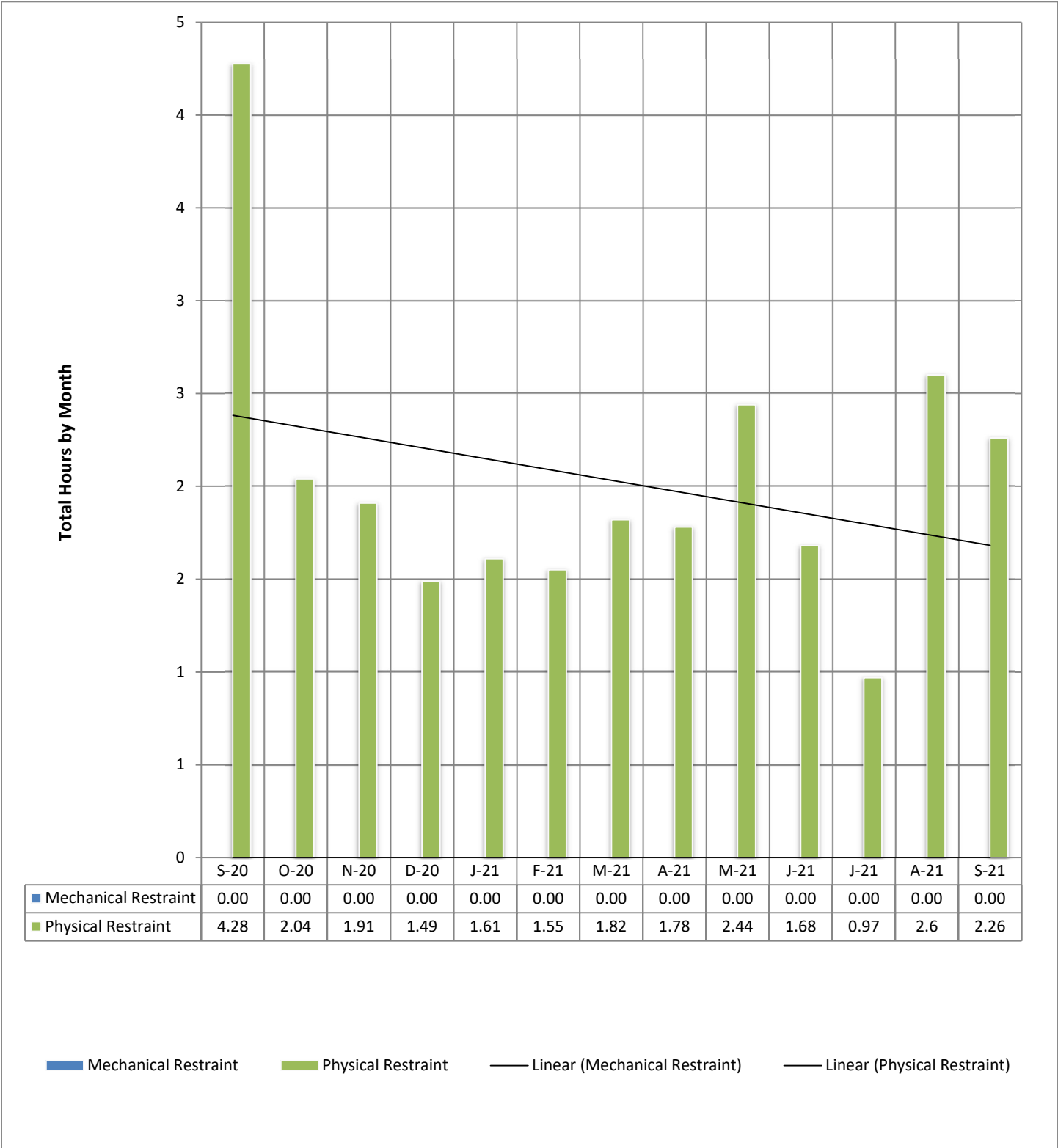
ABV	WARD	Total
NOR	51C2	0.03
DAN	310	0.03
TOR	012	0.03
WER	35-2	0.03
WER	34-4	0.02
WER	37-1	0.02
NOR	01A2	0.01
NOR	10D2	0.01

**Table 17 - Hours of Physical Holds (Restraint) Use, Monthly Totals for Past Year**

ABV	Total	Oct_20	Nov_20	Dec_20	Jan_21	Feb_21	Mar_21	Apr_21	May_21	Jun_21	Jul_21	Aug_21	Sep_21
CLA	2.83	0.05	0.17	0.03	0.01	0.00	0.11	0.00	0.00	0.00	1.67	0.00	0.80
DAN	3.14	0.11	0.07	0.04	1.34	0.21	0.38	0.06	0.27	0.07	0.12	0.22	0.27
NOR	6.72	0.88	0.70	0.44	0.32	0.45	0.92	0.95	0.29	0.26	0.14	0.63	0.74
TOR	7.19	0.40	0.62	0.72	0.30	0.15	0.22	0.25	1.83	0.45	0.62	1.32	0.33
WAR	12.81	0.55	0.57	0.44	1.42	3.13	0.53	0.62	1.98	1.55	0.15	0.47	1.42
WER	2.28	0.07	0.04	0.14	0.06	0.24	0.12	0.37	0.04	0.18	0.09	0.10	0.85
<b>Total</b>	<b>34.97</b>	<b>2.05</b>	<b>2.16</b>	<b>1.81</b>	<b>3.45</b>	<b>4.18</b>	<b>2.27</b>	<b>2.24</b>	<b>4.40</b>	<b>2.50</b>	<b>2.77</b>	<b>2.74</b>	<b>4.41</b>

**Table 18 - Number of Physical Holds (Restraint) Events, Monthly Totals for Past Year**

ABV	Total	Oct_20	Nov_20	Dec_20	Jan_21	Feb_21	Mar_21	Apr_21	May_21	Jun_21	Jul_21	Aug_21	Sep_21
CLA	19	1	6	1	1	0	3	0	0	0	6	0	1
DAN	83	7	4	3	20	8	9	2	10	3	5	5	7
NOR	294	32	25	13	31	18	36	37	17	22	11	20	32
TOR	77	2	5	6	4	3	4	10	9	6	11	11	6
WAR	128	14	10	9	5	13	7	6	12	21	6	13	12
WER	50	4	3	4	3	3	5	2	3	5	5	4	9
<b>Total</b>	<b>651</b>	<b>60</b>	<b>53</b>	<b>36</b>	<b>64</b>	<b>45</b>	<b>64</b>	<b>57</b>	<b>51</b>	<b>57</b>	<b>44</b>	<b>53</b>	<b>67</b>



## Assaults

Assaults within the state hospital system are defined as any aggressive act by a patient, involving physical contact that may or may not result in injury. Assaults can be directed at a peer, staff or any other individual. The system was designed to require an incident report (form SI-815) on any patient involved in a physical altercation regardless of who may have started the assault. Therefore, every patient-to-patient altercation will result in at least two incident reports.

**Table 19 - Patient-to-Patient Assaults by Unit, All Levels of Care**

ABV	WARD	Cnt	ABV	WARD	Cnt	ABV	WARD	Cnt
WAR	3IM	27	NOR	51B1	7	WER	37-3	3
WER	35-4	23	WAR	3SW	7	WER	35-3	3
NOR	01C1	16	DAN	310	7	WER	34-4	3
WAR	3NM	13	NOR	01A1	7	WER	34-3	3
NOR	51C2	12	TOR	FB4	6	TOR	FC2	3
NOR	51B2	11	TOR	FB3	6	TOR	FC1	3
DAN	312	10	WER	35-2	6	NOR	51A1	2
CLA	4	10	NOR	10D1	6	TOR	011	2
DAN	212	9	WER	37-2	6	NOR	01A2	2
TOR	024	9	DAN	211	4	CLA	7	2
NOR	51C1	8	DAN	210	4	CLA	6	2
NOR	10D2	8	TOR	012	4	CLA	3	2
NOR	01C2	8	WER	37-1	4	WER	37-4	1
TOR	014	8	DAN	311	3	WAR	2SW	1
WAR	2NM	8						

**Table 20 - Rate of Patient-to-Patient Assaults Events with Patient Injury per 1,000 Days-of-Care**

Pt.-to-Pt. Assault w/ any Injury	Civil							Forensic			S RTP
	Cla	Dan	Nor	Tor	War	Wer	Tot.	Nor	Tor	Tot.	S RTP
Sep-20	0.46	2.15	4.95	2.06	0.71	0.89	1.67	2.44	0.00	1.78	0.00
Oct-20	0.23	2.09	3.43	1.13	0.24	0.75	1.19	3.79	0.45	2.90	0.00
Nov-20	1.42	1.90	4.86	1.66	1.02	0.90	1.74	5.04	0.00	3.67	0.00
Dec-20	0.00	2.25	4.13	0.93	0.76	0.50	1.25	2.91	0.00	2.13	0.00
Jan-21	0.00	3.35	4.84	1.59	1.31	1.03	1.87	3.52	1.01	2.90	0.00
Feb-21	0.27	1.14	5.56	1.77	0.82	0.74	1.52	2.94	0.50	2.29	0.00
Mar-21	0.48	1.83	5.81	2.95	0.23	1.46	1.97	3.06	0.44	2.36	0.00
Apr-21	0.99	1.25	3.68	2.35	2.18	1.07	1.77	4.03	0.93	3.21	0.00
May-21	0.47	1.03	3.90	1.82	1.68	1.05	1.52	1.20	2.16	1.47	0.00
Jun-21	0.73	1.91	2.85	1.60	0.97	1.19	1.48	2.79	1.29	2.36	0.00
Jul-21	0.70	0.20	3.09	2.35	0.69	1.65	1.41	2.99	2.94	2.97	0.00
Aug-21	0.00	0.61	3.45	1.52	1.58	0.88	1.21	2.64	2.10	2.49	0.00
Sep-21	1.14	0.84	3.01	2.70	1.44	1.15	1.63	2.97	3.43	3.10	0.00

**Table 21 - Patient-to-Staff Assault Events by Unit, All Levels of Care**

ABV	WARD	Cnt	ABV	WARD	Cnt	ABV	WARD	Cnt
DAN	311	8	CLA	5	2	WER	37-1	1
DAN	211	4	WAR	3SW	2	TOR	012	1
NOR	51B2	3	WAR	2NM	2	TOR	024	1
WER	35-4	3	CLA	4	1	WAR	3IM	1
NOR	01A1	3	DAN	310	1	WAR	3NM	1
NOR	01A2	3	DAN	312	1	WER	34-3	1
CLA	3	3	NOR	10D1	1	WER	34-4	1
WER	35-2	2	SMO	6A	1	NOR	51C1	1

**Table 22 - Rate of Patient-to-Staff Assault Events with Injury to Staff per 1,000 Days-of-Care**

Pt/Staff Assault w/ Staff Inj per 1K days	Civil							Forensic			S RTP
	Cla	Dan	Nor	Tor	War	Wer	Tot.	Nor	Tor	Tot.	S RTP
Sep-20	0.00	1.07	0.29	0.91	0.24	0.26	0.45	0.17	0.00	0.13	0.00
Oct-20	0.23	1.46	0.29	0.45	0.71	1.87	0.99	0.49	0.00	0.36	0.00
Nov-20	0.00	0.42	0.30	0.47	1.02	0.13	0.36	0.17	0.93	0.38	0.00
Dec-20	0.00	0.00	0.59	0.23	0.00	0.13	0.14	0.17	1.42	0.50	0.00
Jan-21	0.00	0.00	0.28	0.45	0.52	0.26	0.25	0.34	0.00	0.25	0.00
Feb-21	0.00	0.00	0.00	0.25	0.55	0.59	0.27	0.18	0.00	0.13	0.00
Mar-21	0.72	0.20	0.28	0.00	0.00	0.27	0.24	0.97	0.44	0.83	0.00
Apr-21	0.25	0.00	0.28	0.00	0.24	0.27	0.18	0.67	0.93	0.74	0.00
May-21	0.24	0.41	0.00	0.23	0.48	0.00	0.21	0.51	0.43	0.49	0.00
Jun-21	0.24	0.85	0.28	0.00	0.49	0.26	0.35	1.05	0.43	0.87	0.00
Jul-21	0.47	0.20	0.00	0.43	0.69	0.63	0.44	0.17	0.84	0.36	0.58
Aug-21	0.00	0.20	0.00	0.22	0.68	0.13	0.20	0.33	0.00	0.24	0.00
Sep-21	0.94	0.00	1.20	0.00	0.24	0.51	0.45	0.52	0.00	0.37	0.00

**Table 23 - Risk Adjusted Safety Indicators**

Sep-21	Civil							Forensic					
Month	Cla	Dan	Nor	Tor	War	Wer	C. Tota	Nor	Tor	F. Total	LTC	SRTP	System
Patient Days	4245	4782	3322	4439	4178	7830	28796	5732	2334	8066	3120	1657	41639
Census	143	159	111	152	138	261	964	186	71	257	104	61	1386
<b>Safety Indicators</b>													
Type 1 Falls (count)	5	3	1	4	0	12	25	1	1	2	7	1	35
Num Per 1,000 Pt Days	1.18	0.63	0.30	0.90	0.00	1.53	0.87	0.17	0.43	0.25	2.24	0.60	0.84
Total Falls (count)	18	21	7	12	30	32	120	2	1	3	15	1	139
Num Per 1,000 Pt Days	4.24	4.39	2.11	2.70	7.18	4.09	4.17	0.35	0.43	0.37	4.81	0.60	3.34
<b>PT:PT Assaults w/Injury(count)</b>													
PT:PT Assaults w/Injury(count)	6	4	10	12	6	9	47	17	8	25	0	0	72
Num Per 1,000 Pt Days	1.41	0.84	3.01	2.70	1.44	1.15	1.63	2.97	3.43	3.10	0.00	0.00	1.73
Total PT:PT Assault Events (count)	16	37	33	23	58	52	219	54	18	72	0	0	291
Num Per 1,000 Pt Days	3.77	7.74	9.93	5.18	13.88	6.64	7.61	9.42	7.71	8.93	0.00	0.00	6.99
<b>PT:Staff Assaults w/Injury(count)</b>													
PT:Staff Assaults w/Injury(count)	4	0	4	0	1	4	13	3	0	3	0	0	16
Num Per 1,000 Pt Days	0.94	0.00	1.20	0.00	0.24	0.51	0.45	0.52	0.00	0.37	0.00	0.00	0.38
Total PT:Staff Assault Events (count)	6	14	6	2	6	8	42	5	0	5	1	0	48
Num Per 1,000 Pt Days	1.41	2.93	1.81	0.45	1.44	1.02	1.46	0.87	0.00	0.62	0.32	0.00	1.15
<b>SIB Events (count)</b>													
SIB Events (count)	10	43	11	10	33	25	132	17	1	18	0	0	150
Num Per 1,000 Pt Days	2.36	8.99	3.31	2.25	7.90	3.19	4.58	2.97	0.43	2.23	0.00	0.00	3.60
<b>Total Physical Restraint Hours</b>													
Total Physical Restraint Hours	0.05	0.23	0.17	0.08	0.45	0.45	1.43	0.57	0.2	0.7708		0.05	2.26
Num Per 1,000 Pt Days	0.01	0.05	0.05	0.02	0.11	0.06	0.05	0.10	0.09	0.10		0.03	0.05
<b>Medication Measures</b>													
Benzodiazepines	89	77	39	36	77	78	396	6	11	17		10	423
Percentage of Census	0.62	0.48	0.35	0.24	0.56	0.30	0.41	0.03	0.15	0.07		0.16	0.31
<b>Multiple Atypicals</b>													
Multiple Atypicals	26	51	8	46	56	79	266	18	14	32		0	298
Percentage of Census	0.18	0.32	0.07	0.30	0.41	0.30	0.28	0.10	0.20	0.12		0.00	0.22
<b>Typical- Atypical</b>													
Typical- Atypical	45	51	43	67	36	120	362	55	37	92		0	454
Percentage of Census	0.31	0.32	0.39	0.44	0.26	0.46	0.38	0.30	0.52	0.36		0.00	0.33



## Wellness Indicators

The National Association of State Mental Health Program Directors (NASMHPD) issued a report in October 2006 about mortality and morbidity in people with serious mental illness (SMI). According to Mental Health America's *Survey of People with Schizophrenia and Providers* ([www.mentalhealthamerica.net](http://www.mentalhealthamerica.net)), the NASMHPD report revealed that people with SMI die on average 25 years earlier than the general population. The major natural causes of death for people with SMI are heart disease, diabetes, respiratory disease and infectious disease. Many of the risk factors for these diseases are modifiable. Beginning June 2008, the state began compiling and comparing data on the number of tobacco users (Table 24) in our state hospitals.

**Table 24 - Tobacco Users on Last Day of Month Civil and Long Term Care**

Month	Tobacco Users	CLA	DAN	NOR	TOR	WAR	WER	Civil Total	LTC	System Total
Oct-20	Total Users	0	0	0	0	0	0	0	8	8
	% of Census	0%	0%	0%	0%	0%	0%	0%	6%	1%
Feb-21	Total Users	0	0	0	0	0	0	0	6	6
	% of Census	0%	0%	0%	0%	0%	0%	0%	5%	0%
May-21	Total Users	0	0	0	0	0	0	0	6	6
	% of Census	0%	0%	0%	0%	0%	0%	0%	5%	0%
Sep-21	Total Users	0	0	0	0	0	0	0	6	6
	% of Census	0%	0%	0%	0%	0%	0%	0%	6%	0%

**Between July 2018 and December 2018 all six State Mental Hospitals became tobacco free campuses.**

**Table 25 - Reasons for Hospitalizations as the Result of an Incident, All Levels of Care**

The Risk Management System requires that an incident report form be completed anytime a person is transported from a state hospital to an acute care hospital. This includes if the person was only seen in the emergency room, received diagnostic tests and/or was actually admitted. It does **not** include hospitalizations for a preplanned procedure, test or surgery.

Cause	CLA	DAN	NOR	TOR	WAR	WER	Count
Assault, Pt./Staff		1	1				2
AWOL/UA					1		1
Change in Medical Status-Transferred	2	8	4	8	2	10	34
Fall Type 1-Injury with treatment	2	2				2	6
Fall Type 2-No treatment needed		1		1			2
Other	1						1
Seizure			1				1
Self-Injurious behavior	1			2	7	3	13
Suicide Attempt	1						1
Totals	7	12	6	11	10	15	61

**Medication Measures**

Beginning in September 2008 the OMHSAS Bureau of Community and Hospital Operations identified the following three medication measures for inclusion in this monthly report. The table information is compiled from the QS1 pharmacy software and reflects the unique count of the number of people served at each hospital on the last day of the month for each measure.

**Table 26 - Benzodiazepines**

**Measure Definition:** *Benzodiazepines refers to the number of unique patients served at each hospital, by level-of-care, who have an active, straight order for any benzodiazepine medication on the last day of each month.*

<b>BZD</b>								<b>Forensic</b>			<b>SRTP</b>	<b>Sys</b>
<b>M/Y</b>	Cl	Dan	Nor	Tor	War	Wer	Total	Nor	Tor	Cnt	Tor	Total
Nov-20	91	87	52	26	64	77	397	13	5	18	7	422
Feb-21	85	86	48	24	67	66	376	6	6	12	7	395
May-21	85	79	40	25	77	76	382	6	6	12	8	402
Sep-21	89	77	39	36	77	78	396	6	11	17	10	423

**Table 27 - Multiple Atypicals**

**Measure Definition:** *Multiple Atypicals refers to the number of unique patients served at each hospital, by level-of-care, who have an active, straight order for two or more atypical antipsychotic medications on the last day of each month.*

<b>Multiple Atypicals</b>								<b>Forensic</b>			<b>SRTP</b>	<b>Sys</b>
<b>M/Y</b>	Cl	Dan	Nor	Tor	War	Wer	Total	Nor	Tor	Cnt	Tor	Total
Nov-20	24	49	6	39	54	66	238	5	9	14	0	252
Feb-21	32	51	7	39	62	65	256	12	15	27	0	283
May-21	34	10	10	37	55	76	222	4	11	15	0	237
Sep-21	26	51	8	46	56	79	266	18	14	32	0	298

**Table 28 - Typical-Atypical**

**Measure Definition:** *Typical-Atypicals refers to the number of unique patients served at each hospital, by level-of-care, who have an active, straight order for a typical and an atypical antipsychotic medication on the last day of each month.*

<b>Typical - Atypical</b>								<b>Forensic</b>			<b>SRTP</b>	<b>Sys</b>
<b>M/Y</b>	Cl	Dan	Nor	Tor	War	Wer	Total	Nor	Tor	Cnt	Tor	Total
Nov-20	20	50	50	60	23	121	324	61	25	86	0	410
Feb-21	36	60	49	56	27	113	341	56	21	77	0	418
May-21	36	57	44	65	30	121	353	59	33	92	0	445
Sep-21	45	51	43	67	36	120	362	55	37	92	0	399

**Table 29 - STAT Medication Usage – Civil**

**Measure Definition:** STAT medication are counted as psychiatric medications that have been administered. If two STAT medications are administered, it is counted as one event. Each STAT medication event is documented by “Route of Administration” and “Requested by”. This measure includes all levels of care.

CLARKS SUMMIT (FY 2020-21)							
Month	Total Number of STATs	Route of Admin			Requested by:		
		PO	IM	PEG Tube:	Indv	MD/DO	RN
Sep-21	86	74	12	0	39	38	9

DANVILLE (FY 2020-21)							
Month	Total Number of STATs	Route of Admin			Requested by:		
		PO	IM	Peg Tube:	Indv	MD/OD	RN
Sep-21	173	35	138	0	56	17	100

NORRISTOWN - CIVIL (FY 2020-21)							
Month	Total Number of STATs	Route of Admin			Requested by:		
		PO	IM	Peg Tube:	Indv	MD/DO	RN
Sep-21	88	28	60	0	0	2	86

TORRANCE - CIVIL (FY 2020-21)							
Month	Total Number of STATs	Route of Admin			Requested by:		
		PO	IM	Peg Tube:	Indv	MD/DO	RN
Sep-21	65	29	36	0	17	18	30

WARREN (FY 2020-21)							
Month	Total Number of STATs	Route of Admin			Requested by:		
		PO	IM	Peg Tube	Indv	MD/DO	RN
Sep-21	100	41	59	0	21	23	56

WERNERSVILLE (FY 2020-21)							
Month	Total Number of STATs	Route of Admin			Requested by:		
		PO	IM	Peg Tube:	Indv	MD/DO	RN
Sep-21	140	101	39	0	47	25	68

**Table 30 - STAT Medication Usage – Forensic**

NORRISTOWN - FORENSIC (FY 2020-21)							
Month	Total Number of STATs	Route of Admin			Requested by:		
		PO	IM	Peg Tube/othe	Indv	MD/DO	RN
Sep-21	250	55	195	0	21	60	169

TORRANCE - FORENSIC (FY 2020-21)							
Month	Total Number of STATs	Route of Admin			Requested by:		
		PO	IM	Peg Tube:	Indv	MD/DO	RN
Sep-21	52	30	22	0	12	16	24

**Table 31 - STAT Medication Usage – ACT 21 (SRTP)**

TORRANCE - ACT 21 (FY 2020-21)							
Month	Total Number of STATs	Route of Admin			Requested by:		
		PO	IM	Peg Tube:	Indv	MD/DO	RN
Sep-21	2	1	1	0	0	1	1