# Pennsylvania eHealth Partnership Advisory Board Meeting

**August 5, 2022** 





### This Session is being Recorded

#### **The Wiretap Act**

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#### **Consent to Recording**

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### Agenda

- 10 a.m. Welcome and Introductions
- 10:05 Minutes of May 6, 2022, Advisory Board Meeting
- 10:10 PA eHealth Partnership Initiatives
- 10:30 Department of Human Services Priorities
- 11:00 HIE Trust Community Committee Updates
- 11:20 ClinicalConnect HIE Overview
- 11:40 PA eHealth Strategic Plan Accomplishments
- 12:00 Networking Luncheon
- 12:30 Harrisburg Uptown Building Tours
- 1 p.m. Progress Report on New Cognosante P3N/PHG
- 1:40 Vice Chair Nominations
- 1:45 New Business
- 1:50 Public Comment
- 2 p.m. Adjournment





### **Welcome and Introductions**

David F. Simon, JD

Consumer Representative

and

PA eHealth Advisory Board Chair



### PA eHealth Advisory Board

Mr. MARTIN CICCOCIOPPO, Director, PA eHealth Partnership Program Pennsylvania Department of Human Services (Secretary of DHS Designee)

Ms. PAMELA E. CLARKE, Senior Director, Quality, Health Promotion Council (House Appointed HIO Representative)

Mr. JOSEPH FISNE, Associate Chief Information Officer Geisinger Health System (Senate Appointed HIO Representative)

Mr. SCOTT FRANK, Chief Information Officer Capital Blue Cross (Insurer Representative)

Dr. BRIAN HANNAH, formerly Vice President, Chief Medical Information Officer Mercy Health (Hospital Representative)

Dr. TIMOTHY HEILMANN, Chief Medical Information Officer UPMC Susquehanna (Physician or Nurse Representative)

Ms. TERI L. HENNING, Chief Executive Officer Pennsylvania Homecare Association (Home Care or Hospice Representative)



### PA eHealth Advisory Board continued

Ms. MUNEEZA IQBAL, Deputy Secretary for Health Resources and Services Pennsylvania Department of Health (Secretary of Health Designee)

Ms. JULIE KORICK, Director of Finance & Business Development Pennsylvania Association of Community Health Centers (Underserved Representative)

Ms. MINTA LIVENGOOD, Vice Chair, Consumer Subcommittee of the MAAC (Consumer Representative)

Mr. PAUL MCGUIRE (Vice Chair), Chief Operating Officer, Quality Life Services (Post-Acute Care Facility Representative)

Ms. KATIE MERRITT, Policy Director, Pennsylvania Insurance Department (Insurance Commissioner Designee)

Dr. MICHAEL A. SHEINBERG, Chief Medical Information Officer Penn Medicine Lancaster General Health (House Appointed HIO Representative)

Mr. DAVID F. SIMON (Chair), Chief Legal Affairs Officer Philadelphia College of Osteopathic Medicine (Consumer Representative)



### **Ex Officio Members**

Ms. PHYLLIS SZYMANSKI, President ClinicalConnect HIE (Nominated as Senate HIO Appointee)

Mr. DON REED, Chief Operating Officer HealthShare Exchange (Nominated as House HIO Appointee)



### PA eHealth Partnership Program Initiatives

### Martin Ciccocioppo, MBA MHA

#### Director

Pennsylvania eHealth Partnership Program

Office of Medical Assistance Programs

Pennsylvania Department of Human Services



### Returning PA eHealth Staff

#### **Kay Shaffer**

Please join with the Department in welcoming Kay Shaffer back to the PA eHealth Partnership Program where she is replacing Allen Price as full-time Project Manager. Kay had earlier served the PA eHealth Partnership Authority and has been the Information Technology Business Relationship Manager for 5 program offices in DHS and the Department of Aging since 2017.



#### **PA eHealth Initiatives**

**P3N Replacement** – The PA eHealth Team has spent countless hours working with our new P3N/PHG vendor, Cognosante, on the design, development, testing, and implementation of the new P3N.

**Onboarding to Cognosante** – Establishing connectivity and testing between five HIOs, DOC, and DHIN with both the Cognosante Quality Assurance (Test) and Production environments has been a huge undertaking for all.

**TEFCA** – In collaboration with HIETCC, the Department has decided not to pursue becoming a Qualified Health Information Network (QHIN) under Trusted Exchange Framework and Common Agreement (TEFCA). PA eHealth may pursue becoming a downstream participant in a QHIN, such as the National eHealth Exchange once TEFCA is more mature.

Care Plans – PA eHealth is working to get various Department of Human Services program care plans integrated into the new P3N Care Plan Registry (i.e., OB Needs Assessment Form, PH/BH MCO Integrated Care Plan, Pediatric Shift Nursing care plan, etc.)



### PA eHealth Initiatives (continued)

RISE PA/RRT Grant Program – Awards are expected soon for the \$18 million RISE PA/RRT (RFA 03-22) Grant Program to provided funding to P3N HIOs to jointly select a single statewide RRT, become interoperable with the RRT tool, expand community-based organization (CBO) participation in the RRT, and to customize provider EHR to be interoperable with the RRT through their HIO connection.

**HIE Onboarding Grants** – The \$5 million HIE Onboarding Grant for select HHA (RFA 06-22). Applications were due July 15, 2022.

**EHR Incentive Grants** – The \$7.8 million EHR Incentive Program for select HHA (RFA 12-22) will be released soon.

**MNX** – PA eHealth continues working with Mt Nittany Exchange on their shut-down and the orderly transition of most of their hospital members to other P3N HIOs.

**CRISP** – PA eHealth continues to work with CRISP and the West Virginia Health Information Network (WVHIN) to expand interstate ADT sharing.



### **Department of Human Services Priorities**

### **Dr. David Kelley**

Chief Medical Officer

Office of Medical Assistance Programs

Pennsylvania Department of Human Services



### **HIE Trust Community Committee**

### Christina Roberts, MS, CPM

Director, Application and Development Support

Lehigh Valley Health Network



### **HIE Trust Community Committee**

#### **Chairperson:**

Keith Cromwell, Program Manager, Central Pennsylvania Connect HIE

#### **HIE Trust Community Committee Meeting Summaries:**

- HIETCC Meeting Agenda, July 13, 2022
- HIETCC Meeting Minutes, June 1, 2022
- HIETCC Meeting Minutes, May 11, 2022
- HIETCC Meeting Minutes, April 6, 2022



### **HIE Trust Community Committee**

#### Topics covered/discussions w/continued focus on:

- RISE PA Grant Program for HIOs to Select Statewide RRT Vendor (RFA 03-22)
- Cognosante P3N/PHG Implementation
- Interstate Data Sharing CRISP Onboarding to P3N ADT Service (MD, WV and DC)
- DHIN and HealthEC Inquiries Regarding P3N HIO Certification
- ARPA Funded Grant Programs for Home Health Agencies: HIE Onboarding and EHR Incentive Program
- P3N Operations and Transparency
- Electronic Case Reporting (eCR)
- Trusted Exchange Framework and Common Agreement (TEFCA)
- Initiated Annual Participation Agreement and Related Policies Review



### ClinicalConnect HIE Overview

### **Phyllis Szymanski**

President

ClinicalConnect HIE Michael Minear

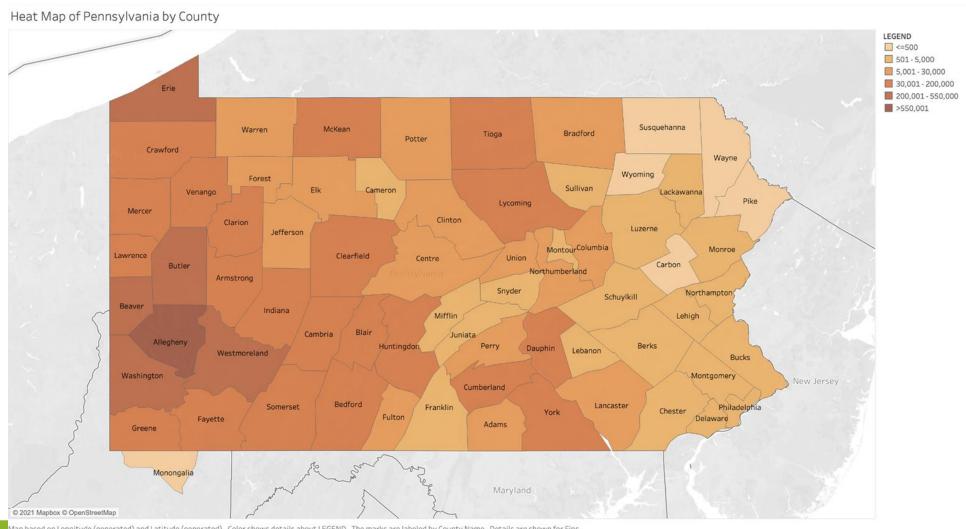


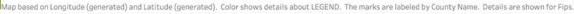




# ClinicalConnect HIE Company & Services Overview

### ClinicalConnect HIE Patient Density by Zip Code









### **SERVICES**





REAL TIME ALERTS OF PATIENT EMERGENCY DEPARTMENT AND HOSPITAL ENCOUNTERS





UNGITUDINAL PATIENT RECORD
WITH QUERY/RETRIEVE ACCESS
OF TRUSTED EXTERNAL PARTNER
DATA





HIPAA COMPLIANT, SECURE
EMAIL SERVICE FOR THE
EXCHANGE OF ELECTRONIC
PROTECTED HEALTH
INFORMATION





AGGREGATED CLINICAL DATA FOR QUALITY REPORTING AND CARE MANAGEMENT INITIATIVES



#### PARTICIPATING ORGANIZATIONS

\* = Founding Members

† = Current Data Contributors



#### ACCOUNTABLE CARE **ORGANIZATIONS**

Bridges Health Partners

INDEPENDENT PHYSICIAN

Central Outreach

**Highland Park** 

· Eye Doc Associates

. Jules Kann, MD and

· South Hills Family

Medicine<sup>†</sup>

Sean Unice, DO

Malcolm Harris, MD, PC

Pediatric Care Specialists

Wellness Center

· Direct Care Pittsburgh:

PRACTICES



#### FEDERALLY QUALIFIED HEALTH CENTERS

- Community Health Clinic
- · Cornerstone Care **Community Health Centers**
- · Hamilton Health Center



#### HOSPITALS & OWNED PHYSICIAN PRACTICES

- ACMH Hospital\*†
- Butler Health System\*†
- Excela Health\*†



- · Heritage Valley Health System\*†
- Meadville Medical Center†
- St. Clair Health\*†
- . The Children's Home -Pediatric Specialty Hospital†
- UPMC\*†
- Washington Health System\*†



#### HEALTH PLANS

· UPMC Health Plan



#### MANAGED CARE **ORGANIZATIONS**

- AbsoluteCare
- · Community Care **Behavioral Health**
- PA Health & Wellness



#### SOCIAL SERVICE AGENCIES

 Butler County Area Agency on Aging



#### SKILLED NURSING FACILITIES

 Presbyterian SeniorCare Network†



#### INTERMEDIATE CARE FACILITIES

Verland







#### **COVID-19 Alerting**

Tracking COVID-19 patient activity and monitoring to facilitate long term follow up care



### CMS Compliance

Meet CMS rule to send electronic patient event notifications of a patient's ADT to another healthcare facility



#### **Seamless Workflow Integration**

Deliver critical care information seamlessly into provider and care team workflows



#### **Avoid Unnecessary Services**

By intervening at the point of admission



#### **Lower Healthcare Costs**

- -Reduce preventable readmissions and avoid penalties
- -Manage high risk patients



#### **Improve Communications**

Eliminate the need to scan, fax, and courier information on hospitalizations



#### **Improve Patient Care Coordination**

Close communication gaps between hospitals, physician offices, LTPAC providers, HHAs, SNFs, and the patient



#### **Improve Patient Outcomes and** Satisfaction

Ensure patient receives the right level of care



#### **Streamline Administrative Workflows**

Improve office processes



#### Keep Patients in Network

Track ongoing admissions and discharges for your patients and keep patient in-network



### **Various Notification, Output & Delivery Options**

#### **Notification Types**

- **Emergency Department Admissions & Discharges**
- Inpatient Admissions & Discharges, Transfers & Cancellations
- Includes PA and DHIN data

#### **Output Options**

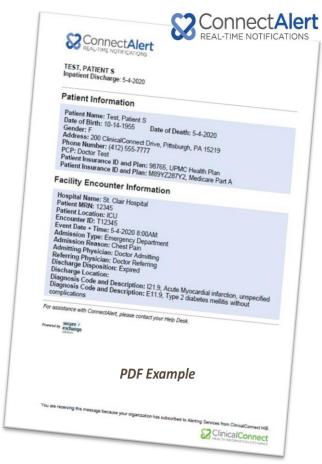
- PDF
- CCD
- .csv File

#### Hospital, and LTPAC HL7 ADT Members









#### **Delivery Options**

- **EHR Direct Messaging Inbox**
- ConnectAlert Portal
- Secure File Transfer
- Interface Data Feed





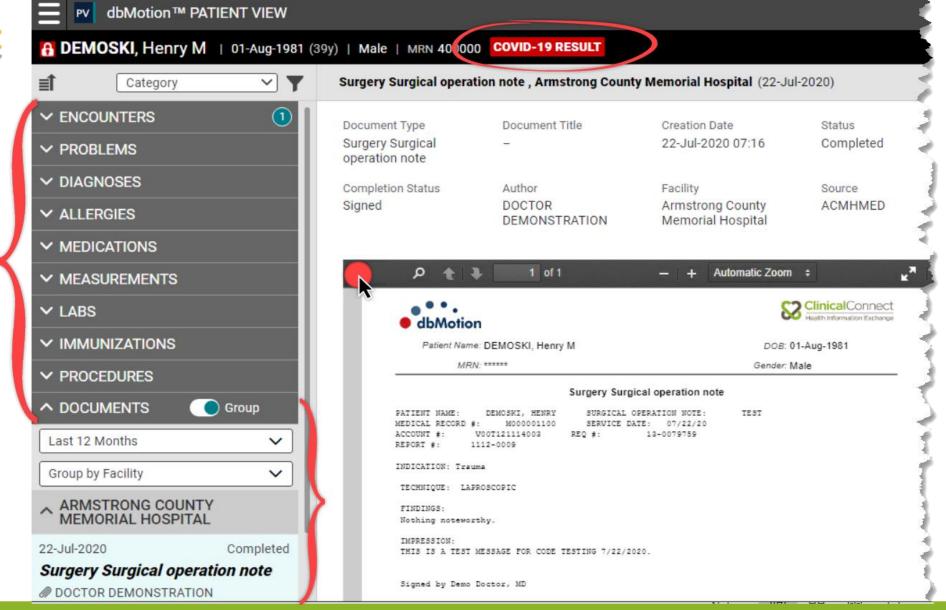
### **Longitudinal Patient Record**

Demographic Allergies Diagnosis data Encounter **Immunizations Documents** data (ADT) Laboratory Insurance data Medications results **Procedures Problems Vital Signs** 

- Access Patient Data at the Point of Care
  - launch from provider EHR
  - directly from within EHR
- Vendor Neutral
- Real-Time Data from many sources for better patient care and care coordination











#### **Trusted External Data Sources\***

eHealth Exchange

- Allegheny Health Network
- Conemaugh Health System
- DaVita Dialysis
- Veterans Health Administration, including Department of Defense, Naval Hospital and Army Medical Center
- West Virginia Health Information Network
- CRISP (designated Health Information Exchange in Maryland and the District of Columbia)



- Central PA Connect
- ClinicalConnect HIE
- HealthShare Exchange
- KeyHIE
- Lehigh Valley Health Network
- Delaware Health Information Network



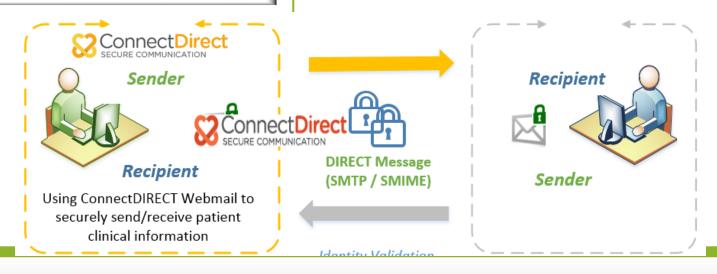


## Safe, Secure Email Services to share Protected

**Exchange between community** providers, specialists, care managers, hospital providers and payors in a HIPAA compliant manner.

### **Health Information (PHI)**

- Replaces slow, inconvenient, & expensive methods: mail, fax, or courier exchange
- Easily accessed from the ConnectAlert Portal







## Trusted Reporting Source for Quality Initiatives

- Data is aggregated and delivered as a CCD (Continuity of Care Document)
- Reduce chart chases and multiple interface builds
- Improve quality reporting metrics
- Meets NCQA (HEDIS) and CMS quality reporting requirements



CCD's can contain the following clinical information for a patient when documented

Patient Identifiers and Demographics
Provider Information
Encounter information

- Active Problems
- Additional Health Concerns
- Active Medications
- Allergies

Header =

Sections ==

- Discharge Instructions
- Discharge Summaries
- Encounters
- · Functional Status
- Goals
- Immunizations
- Implants
- Insurance
- Plan of Treatment
- Procedures
- Reason for Referral
- Reason for Visit
- Resolved Problems
- Results
- Social History
- Visit Diagnosis
- Vital Signs



# For further information: www.clinicalconnecthie.com

Contact: Laura Mosesso,

Compliance and Outreach Manager ClinicalConnect HIE

mosessol@clinicalconnecthie.com



thank you!

### PA eHealth Strategic Plan Accomplishments

### **Kay Shaffer**

**Project Manager** 

Pennsylvania eHealth Partnership Program

Office of Medical Assistance Programs

Pennsylvania Department of Human Services



### PA eHealth Vision and Mission (2021-2024)

#### **VISION**

Electronic health information exchange (HIE) enables initiatives striving to improve patient care and experience, population health, and health care cost.

#### **MISSION**

To enhance, expand and maintain the statewide interoperable system for participating organizations to electronically move health information in a manner that ensures the secure and authorized exchange of health information to provide and improve care to patients and reduce costs.



### Strategic Goals and Objectives (2021-2024)

- 1. Enable ubiquitous, robust HIE, while maintaining privacy and security
  - A. Expand the number and types of stakeholders actively participating in HIE
  - B. Educate stakeholders, including patients and their advocates, on the value of participating in HIE
  - C. Align health information exchange with Interoperability Rules and the Trusted Exchange Framework and Common Agreement (TEFCA)
- 2. Increase timely access, accuracy, and availability of clinical information to support diagnosis and treatment of individuals and to improve population health outcomes
  - A. Expand HIO access to public health reporting registries
  - B. Support newer technology for access to clinical information
  - C. Promote health equity



### Strategic Goals and Objectives (2021-2024)

- 3. Improve upon our existing P3N services by leveraging state services and resources
  - A. Integrate P3N into the Medicaid Management Information System (MMIS)
  - B. Provide P3N access to state program areas
- 4. Alert patient care teams to relevant patient health care encounters
  - A. Expand the number and types of ADT messages contributed to the P3N ADT Service
  - B. Capture meaningful information from ADTs for analysis and population health reporting
- 5. Support care coordination to improve quality and reduce health care costs
  - A. Reduce duplicative or unnecessary services
  - B. Support value-based purchasing and other initiatives intended to bend the cost curve
  - C. Improve HIO access to public health reporting registries by incorporating PHG into the P3N

pennsylvania

### Strategic Goals and Objectives (2021-2024)

- 6. Improve patient outcomes and satisfaction
  - A. Enable the sharing of care plans and treatment data with a patient's care team
  - B. Support telehealth by providing remote access to clinical information
  - C. Implement newer technology for access to clinical information
- 7. Optimize health information exchange stakeholders' experience
  - A. Make the data more usable in the stakeholder's workflow
  - B. Provide easy access to help when it is needed



### 1. Enable ubiquitous, robust HIE

#### Fiscal Year 2021-2022 Accomplishments:

- Certified the Lehigh Valley Health Network as a new P3N HIO in February 2022
- Began interstate data sharing by onboarding the Delaware Health Information Network to the P3N ADT Service
- Expanded P3N access to support disability determinations and to improve operations in the Office of Developmental Programs
- Increased ADT service participation dramatically
- Completed 121 P3N HIO onboardings with FFY2021 HITECH Grants
- Completed four (4) Payer integrations with FFY2021 HITECH Grants
- Issued RFA 06-12 to onboard additional HHAs to P3N HIOs
- Prepared RFA 12-12 to offer Electronic Health Record (EHR) incentives to HHAs
- Assisted BDCM closing out the MA Promoting Interoperability Program
- Provided outreach and education through a verity of meetings with stakeholders, state program areas, and potential participants
- Regained Allegheny Health Network and WellSpan Health participation with P3N HIO
- Aligned P3N health information exchange capabilities with the Trusted Exchange
   Framework and Common Agreement (TEFCA) through Cognosante P3N/PHG procurement



### 2. Increase timely access, accuracy, and availability

#### **Fiscal Year 2021-2022 Accomplishments:**

- Developed and secured American Rescue Plan Act funding for a new RISE PA/RRT
   Procurement that will integrate closed-loop referrals for unmet social determinants of health (SDOH) needs
- Working with HealthShare Exchange (HSX) and PA SIIS to onboard additional providers through the PHG
- Worked with HSX to onboard a new provider to the PDMP through the PHG
- Assisted the Department of Health in developing the Electronic Case Reporting system
- Included integration of the PHG in the new P3N procurement
- Transitioned the PHG Coordinator from the Department of Health to PA eHealth



### 3. Improve upon our existing P3N services

#### **Fiscal Year 2021-2022 Accomplishments:**

- Secured a contract with Cognosante to replace the legacy P3N and enhance the P3N by integrating the PHG into the P3N, creating a Care Plan Registry, and providing for patient access to their own health information on the P3N
- Co-located with the staff responsible for the Medicaid Management Information System, Bureau of Data and Claims Management (BDCM)
- Provided P3N access to staff in the DHS Office of Developmental Programs and disability determination staff Labor and Industry
- CMS approved Pennsylvania's final five-year State Medicaid Health IT Plan (SMHP)



#### 4. Alert patient care teams to relevant patient encounters

- Expanded ADT Service participation to additional hospitals, LTC, and some ambulatory facilities in Pennsylvania and Delaware
- Directed Cognosante to include the full ADT messages in the new P3N ADT Service
- Developed PA eHealth staff resources capable of using Tableau for enhanced P3N data analytics and visualizations for monitoring and communicating P3N operation data to key stakeholders



#### 5. Support care coordination to improve quality

- Grew P3N, PHG, and ADT Service participation to reduce duplicative or unnecessary services
- Contracted with Cognosante to build a care plan registry in the new P3N to support better care coordination between care teams, payers, and patients
- Strictly enforced requirement for MA Patient Centered Medical Homes (PCMHs) to participate with a P3N Certified HIO
- Public health reporting and access to patient-specific public health data will be streamlined through the integration of the PHG into the Cognosante P3N



#### 6. Improve patient outcomes and satisfaction

- The new Cognosante P3N/PHG contract includes building a Care Plan Registry to enable the sharing of care plans and treatment data with a patient's care team
- Improving record matching in the new P3N by contracting with Verato to use referential data in the master patient index
- Met regularly with HIOs and the PA State Immunization Registry regarding the need and approaches to improve COVID immunization record matching
- Coordinated communication with HIOs throughout the PDMP vendor transition



#### 7. Optimize HIE stakeholders' experience

- User Experience (UX) optimization is a key component of the new P3N design process
- Offering 24/7 access to on-demand training in the new P3N
- Provided additional training for existing P3N users in MA FFS, ODP, and L&I
- Provided funding in RRT Grant program to customize provider EHRs for deep integration with the statewide RRT vendor through their HIOs



## New Cognosante P3N/PHG Project Progress Report

#### **Michael Lundie**

Vice President, Interoperability Engineering

Cognosante

Joel Lange, MBA, PMP

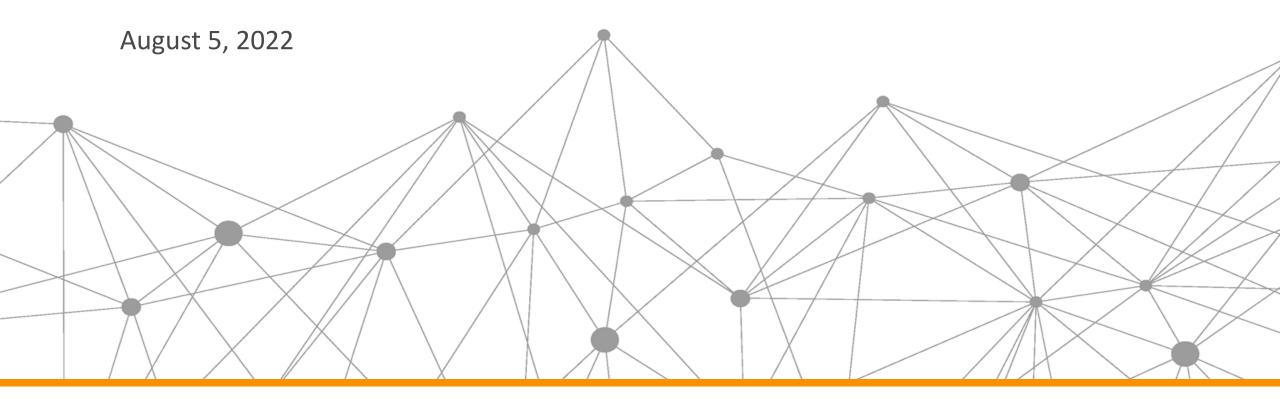
HIE Project Manager, Interoperability

Cognosante



# PA Patient & Provider Network (P3N)

Transition Update - PA eHealth Partnership Advisory Board









Topic	Facilitator
Transition Update	Mike Lundie
Project Management Update	Joel Lange
Go-Live Readiness	Mike Lundie

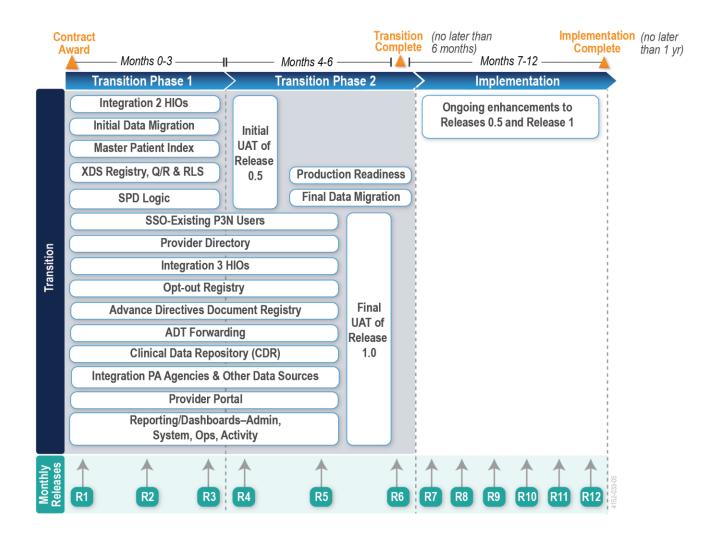
# **Transition Update**

Mike Lundie



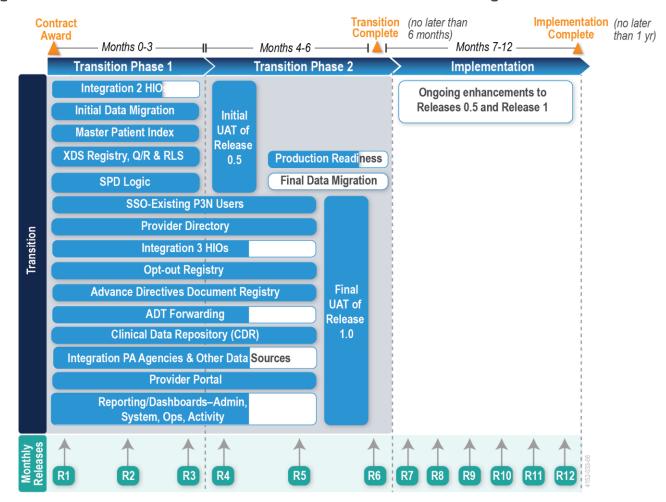
## P3N and PHG Overview

- P3N and PHG contract
   awarded to Cognosante with
   2/1/2022 start date
- Contract Phases:
  - Transition Period 6 months
  - Implementation Period 1st
     Year
  - Maintenance & Operations
     (M&O) Only Years 2 to 5



# **Transition Key Accomplishments & Next Steps**

- We are currently preparing for:
  - Transition Go-Live to cutover from IBM to new Cognosante Solution
  - Requirements and design features to be delivered during the implementation phase after the transition is completed
  - Operational readiness as we enter into M&O
  - After all scope is delivered in Year 1, Cognosante will deliver M&O sustainment services



# **Go-Live Updates**

- The Go-Live date has been rescheduled for Thursday, August 25, 2022.
   The original date being Wednesday, July 27, 2022.
- This additional time will be used to finalize the HIO connections and obtain the final approvals on testing results, such as:
  - Finalize all HIO connections in QA and Production
  - Conduct additional testing and obtain final approvals on testing results, including performance tuning and testing, end-to-end integration, user acceptance, regression, and security testing
  - Further prepare for Go-Live production readiness, including a cutover simulation and detailed review of the tasks for day of Go-Live

# **Mid-Transition Onboarding Process Improvements**

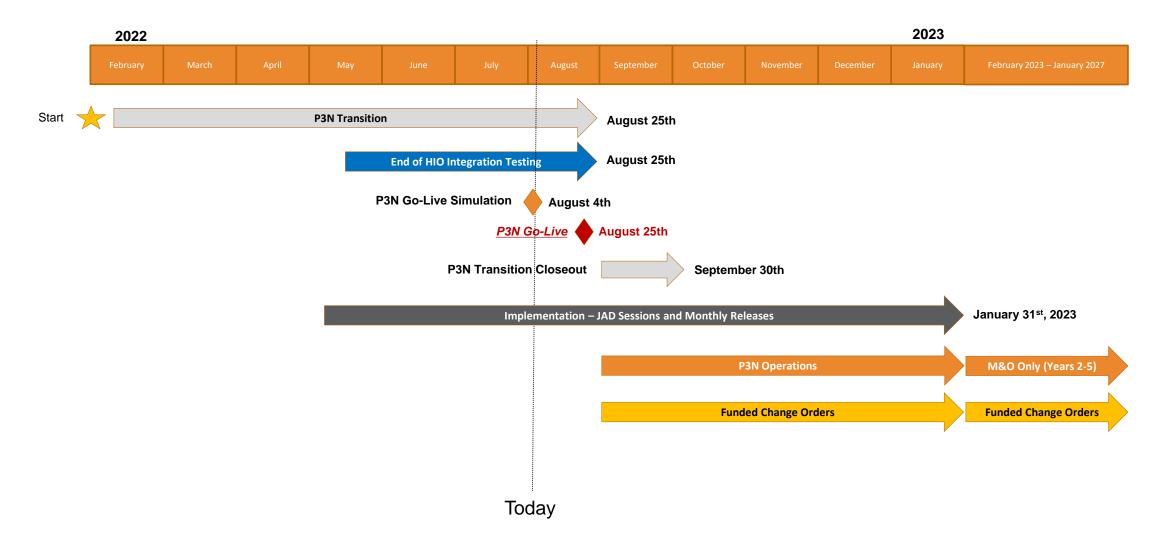
Challenge Area	Improvement Implemented
Weekly Status Meetings	Converted the weekly status meetings to "onboarding" meeting making the conversation more technical in nature rather than high-level process updates.
VPN Forms	Adjusted the exchange process, improved formatting and focus on priority sections, QA/review process, what traffic/message types would go through which tunnel and new status tracking form for both VPN & mTLS connections.
Secure Communications	Moved to a different secure solution and likely should have just created a secure folder/location for HIOs to access.
Optimistic Start	Early kickoff before our environments were fully established and before a strategy was made with regards to parallel production feeds and which environments to connect (HIO $\rightarrow$ Cognosante).
Schedule expectations	Decision to focus initially on key milestone dates was not granular enough and a more robust schedule should have been agreed upon at the kickoff and reviewed weekly to track progress against those key milestones.
Onboarding Process	Overall communications, cadence and process by which we will continue onboarding.
"One size fits all" Approach	It was thought that a cookie-cutter approach would work across all HIO's. Once onboarding began, it was apparent that a highly tailored approach was needed.
Parallel Connections	We were not able to implement Parallel Connections (bifurcated feeds) with IBM like initially planned to assist in testing/validation/cutover.
Certificate Delays	Initial plan to procure certificates through AWS did not turn out to be possible, and had to be reprocured through Docusign and redistributed.
IBM Resource Delays	Key resources at IBM were on PTO from early-mid August creating a blackout time period for Go-Live.
HIO Code Freeze	Code freeze due to a concurrent system upgrade drove final date change.

# Project Management Update

Joel Lange



# **Year 1 Implementation Timeline**



# **Update on Key Milestones**

Key Milestone	Update/Status
Transition with IBM	<ul> <li>Met with IBM to obtain clarifying information</li> <li>Engage as needed on MPI data migration files</li> <li>Request for their direct support Go Live Simulation and Go-Live to monitor feeds as HIOs cutover to the new Cognosante P3N solution</li> </ul>
User Acceptance Testing (UAT) Cycles	<ul> <li>P3N Sprint Reviews held with PA eHealth team every two weeks</li> <li>UAT Cycle 2 completed the week of July 5th</li> <li>UAT sign off with HIOs once integration testing is completed for all data feeds in the QA environment</li> </ul>
Complete ALL JAD Sessions for Transition Scope	Initial JAD sessions are complete for requirements scheduled in transition phases 1 and 2, and implementation, with the exception of Outcomes-Based Certification Reporting. Additional sessions will be scheduled on a monthly basis as needed.  Subsequent JAD sessions have commenced. Requirements gathering is in progress for integration of the Prescription Drug Monitoring Program through the Public Health Gateway.  Additional JAD Sessions Topics include:  1. Public Health Gateway Security  2. Public Health Gateway – JAD sessions will be scheduled as separate sessions per Registry  3. Enhanced operational reporting (post go-live)  4. Integrated care plan document and other care coordination documents
HIO Integration Testing in QA	<ul> <li>2/7 HIOs have completed at least 50% of all integration testing scenarios in QA</li> <li>5/7 HIOs have completed at least 75% of all integration testing scenarios in QA</li> </ul>

# **HIO Integration Onboarding Status**

HIO	VPN		mTLS		QA Integration
	QA	PROD	QA	PROD	Testing
Lehigh Valley Health Network (LVHN)					75%
Central PA Connect (CPC)					75%
Keystone Health Information Exchange KeyHIE)					75%
HealthShare Exchange (HSX)					75%
Clinical Connect (CCHIE)					25%
Department of Corrections (DOC)	N/A	N/A			50%
Delaware Health Information Network (DHIN)			N/A	N/A	75%

Key		
	Green - Complete (100%)	
	Yellow - In-progress/Delayed	
	Red - Significantly Delayed/Blocked	

Status of 7/29/22 – to be updated with Final Version prior to Friday's meeting

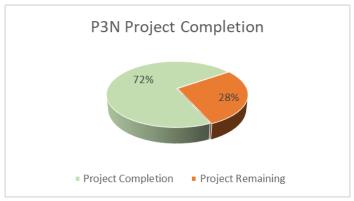
# **HIO Integration Onboarding Status**

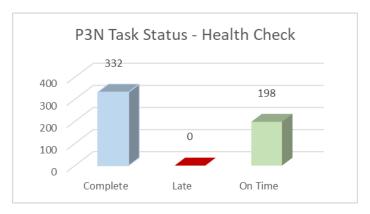
НЮ		VPN		nTLS	QA Integration Testing
	QA	PROD	QA	PROD	
Lehigh Valley Health Network (LVHN)					75%
Central PA Connect (CPC)					75%
Keystone Health Information Exchange (KeyHIE)					75%
HealthShare Exchange (HSX)					75%
Clinical Connect (CCHIE)					65%
Department of Corrections (DOC)	N/A	N/A			50%
Delaware Health Information Network (DHIN)			N/A	N/A	100%

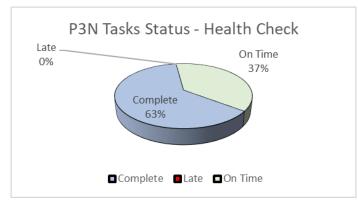
Status as of 8/3/2022

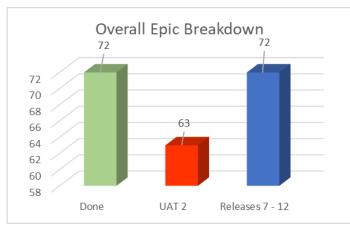
Green - Complete
Yellow - In-progress/Delayed
Red - Significantly Delayed/Blocked
Blue - Testing can only occur day of go-live

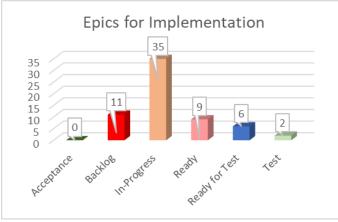
# Schedule Update – Year 1

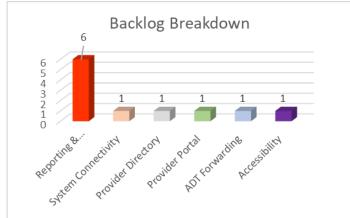












#### Notes:

- 1. P3N Project Completion Percentage reflects the overall completed effort as of 7/28
- 2. P3N Tasks Status reflects number of tasks by status and is not adjusted for task duration

# **Risk & Issue Dashboard**



# **Go-Live Readiness**

Mike Lundie

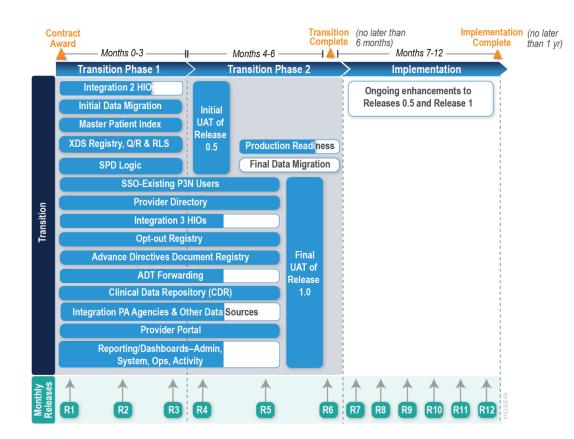


# **Benefits of Simulation Day**

- Validate the Go-Live Playbook Steps for Completeness
- Detect Possible Issues Prior to Go-Live
- Occasion to Ask Questions Prior to Go-Live
- Opportunity to Review Internal HIO Go-Live Activities
- Ensure a Smooth Transition on Go-Live Day
- The agenda for the Go-Live Simulation Day allowed for participants to understand their roles and responsibilities in the process and ask questions prior to the actual Go-Live Day
- Each HIO was be asked to present the steps their team will take for each of the activities and approximate task duration, as each HIO has its own unique environment to navigate

# **Go-Live Roadmap to Success**

- Performance testing efforts are underway:
  - Support current transaction load
  - Determine where we break beyond the current load
- Security testing:
  - Infrastructure scanning thru Nessus
  - Web Application Security Assessment (WASA) for the User Interface (UI)
- Completion of Data Migration
- Go-Live Playbook (see next slides)
- Go-Live Communications (see next slides)



# **Go-Live Progress Tracking**

Progress will be tracked step by step via the Go-Live Playbook



P3N Transition Go-Live Playbook example

## **Go-Live Communications**

- Communication is critical for success
- Weekly communications will be distributed
- Key stakeholders are being engaged



#### Pennsylvania Patient & Provider Network (P3N) and Public Health Gateway (PHG) Project

#### Transition Period Fact Sheet

The Pennsylvania Department of Human Services is replacing and modernizing the Pennsylvania Patient and Provider Network (P3N), Pennsylvania's State Health Information Exchange (HIE), and its Public Health Gateway (PHG), to a new solution platform.



:ognosante°

With a specialty in health care interoperability, Cognosante provides technology solutions and

business process outsourcing to governmental, defense and social service agencies, and will work with the Department to implement a cloud-optimized replacement P3N platform and securely connect regional health information organizations to a common framework while maintaining current activities. The modernization effort will greatly increase system capabilities, make longitudinal data available to providers and patients at the point of care and streamline public health reporting, ultimately improving patient health, reducing administrative burden, and creating a user-centered experience.

In addition to the new technology solution to replace the legacy P3N and PHG, the project also provides staffing to support Maintenance and Operations of the solution and enhancements that further the Department's vision for this key functionality.

#### **Transition Period Goals**



The transition period is focused on a smooth transition of existing P3N services and capabilities with minimal disruption to stakeholders from the incumbent vendor (IBM) to the new technology and Cognosante Team. The transition period activities are transparent to current P3N end users.



Working together with stakeholders, we will meet the Department's priorities around patient security and privacy.



The transition period lays the groundwork for modernization and enhancement of P3N services to include improved patient access, integrated public reporting and care coordination.



The P3N coordinates patient care by helping providers find their patients' medical records in real time.

The PHG is a data platform that facilitates HIPAA-compliant electronic health information sharing, reporting, and querying among Pennsylvania's health information organizations (HIOS), Commonwealth health registries, databases, and case management systems. The PHG provides a single, secure connection through which authorized agencies that participate in the P3N can report, query, and share data with the Commonwealth's health systems.

#### Modernization Benefits

- Improved Query/Retrieval of documents
- Enhanced patient matching
- Admission, discharge and transfer (ADT) forwarding
   Elevated customer service
- 24/7 access to user training
- Single Sign-On for a better user experience

# Questions?



#### **Advisory Board Vice Chair Nominations**

#### Pennsylvania eHealth Partnership Advisory Board Bylaws

#### Section 4. Vice Chairperson.

The Advisory Board members shall annually elect, by a majority vote of the members, a vice chairperson from among the appointed members of the Advisory Board, who shall serve as acting Chairperson in the absence of the Chairperson or if there is a vacancy in said Chairpersonship.

Nominations for Vice Chairperson are open.

Vice Chairperson election to be held during the November 4, 2022 Advisory Board for Calendar Year 2023.



#### Remaining 2022 Advisory Board Meetings

Friday, November 4, 2022, in-person at 2525 N 7th Street, Harrisburg, PA, 10 a.m. – 2 p.m.



#### **Public Comment**

- Name of submitter for written comment submission acknowledged by chair
- Verbal comment (3 minutes per commenter)

#### For further information:

http://dhs.pa.gov/ehealth

#### PA eHealth Partnership Advisory Board:

https://www.dhs.pa.gov/providers/Providers/Pages/Health%20Information%20Technology/eHealth-Advisory-Board.aspx

#### **P3N HIO Certification Package:**

https://www.dhs.pa.gov/providers/Providers/Pages/Health%20Information%20Technology/HIO-Connection.aspx

#### P3N Certified Health Information Organizations (HIO) Information:

https://www.dhs.pa.gov/providers/Providers/Documents/Choose%20your%20HIO.pdf

