

## Instructions for PROMISe™ Provider Practice Relocation Request

---

This form can **ONLY** be used for the following Provider Types:

05- Home Health Agencies	06-Hospice
09- CRNP*	10-Midlevel Practitioners
14- Podiatrist	15-Chiropractor
16-Nurse	17-Therapist
18-Optometrist	19-Psychologist
20-Audiologist	23-Nutritionist
27-Dentist	31-Physician
32-CRNA	33-CNM

\* Provider type 05 and 06: CMS must have completed your address change in the PECOS system before you submit this form to provider enrollment

\*\*Provider type 09: You **MUST** provide a collaborative practice agreement reflecting change of address.

**All sections must be completed in full; if left blank, application will be rejected.**

### This form MAY be used for the following purposes only:

1. To update your **Service Location** address if the practice has **relocated** (please refer to example below).  
**Example of when to use this form:** The practice was located at 200 West Mills Street. The practice closed at 200 West Mills Street completely and relocated to 35 East Main Street.
2. To change a **Mail-To** address in conjunction with the relocation.
3. To change a **Pay-To** address in conjunction with the relocation.
4. To change a **Home Office** address in conjunction with the relocation.

### This form CANNOT to be used to ADD an address or make changes to a current service location:

1. To update your **Service Location** address if you changed employers (please refer to example below). **Example of when NOT to use this form:** If you were employed with a practice at 100 Fairfield Drive and you left this employer and are now working for a new employer at 4350 Fowler Street.
2. If this is your situation, you **MUST** do the following:
  - a) Submit a completed Provider Enrollment Application and any required related forms to add the new address: [http://www.dhs.pa.gov/provider/promise/enrollmentinformation/S\\_001994](http://www.dhs.pa.gov/provider/promise/enrollmentinformation/S_001994)
  - b) Submit a **Provider Service Location Change Request to close the old address** [http://www.dhs.state.pa.us/cs/groups/public/documents/form/s\\_001983.pdf](http://www.dhs.state.pa.us/cs/groups/public/documents/form/s_001983.pdf)

Please submit these requests to:

**DHS Provider Enrollment**  
**PO Box 8045**  
**Harrisburg, PA 17105-**  
**8045**  
**Fax: (717) 265-8284**  
**Email: [RA-ProvApp@pa.gov](mailto:RA-ProvApp@pa.gov)**

## PROMISE™ Provider Practice Relocation Request

**THIS FORM CANNOT BE USED TO ADD A NEW SERVICE LOCATION OR MAKE CHANGES TO A CURRENT SERVICE LOCATION.**

This form can only be used to:

- Update the Service Location address if the practice has **RELOCATED**. See example on instruction sheet.
- Change the Pay-To, Mail-To, and/or Home Office address in conjunction with the relocation.

Please note: **You must complete a new Provider Enrollment Application to add a new service location where actual recipient services are provided.**

**Old Address:**

The following address is the address listed currently for this service location:

Provider Name: _____	
PROMISE™ Provider Number: _____ (13 digits)	
Provider Type Number and Description: _____ / _____	
Specialty _____	Number _____ and Description: _____ / _____
Street Address: _____	
City: _____ County: _____	
State: _____	Zip Code: _____ - _____

**New Address:**

The address listed below is the address of the service location now:

Provider Name: _____	
Street Address: _____ Room/Suite: _____	
City: _____	State: _____ Zip Code: _____ - _____
Phone No.: (_____) _____	County: _____
Fax No.: (_____) _____	Effective Change Date: ____/____/____
<p>(1) Does the office have exterior or interior steps leading to the main entrance doorway?                  Yes <input type="checkbox"/> No <input type="checkbox"/> Exterior <input type="checkbox"/> Interior <input type="checkbox"/></p> <p>(2) If the answer to (1) is yes, does the office have a permanent or portable wheelchair ramp?                  Yes <input type="checkbox"/> No <input type="checkbox"/> Permanent <input type="checkbox"/> Portable <input type="checkbox"/></p> <p>(3) If the answer to (1) is yes, is there an alternate entrance that has no exterior or interior steps or has a wheelchair ramp?                  Yes <input type="checkbox"/> No <input type="checkbox"/></p> <p>No exterior steps <input type="checkbox"/> No interior steps <input type="checkbox"/>                  Permanent ramp <input type="checkbox"/> Portable ramp <input type="checkbox"/></p> <p>Is this address an active Rural Health Clinic or FQHC? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>Do you bill for a mobile unit from this location? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>Mobile Medical Unit? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>Mobile Dental Unit? <input type="checkbox"/> Yes <input type="checkbox"/> No</p>	
Check this block only if you wish your Medicare claims to crossover to this service location. <input type="checkbox"/>	

\*\*\*Once enrolled, you can retrieve RAs from PROMISE™ online. If you require paper RAs, please call 1.800.537.8862 option 1 to see if you meet the requirements.

**PROMISE™ Provider Practice Relocation Request**

Please complete to change the Mail-to, Pay-to and/or Home Office address for the new location.

Change the Current: Mail-To <input type="checkbox"/> Pay-To <input type="checkbox"/> Home Office <input type="checkbox"/> Effective Change Date:____/____/____ Address:_____Room/Suite:_____ City:_____ Email: _____ State:_____ Zip Code:_____ - _____ Phone No.: (____)_____ Fax No.: (____)_____
Change the Current: Mail-To <input type="checkbox"/> Pay-To <input type="checkbox"/> Home Office <input type="checkbox"/> Effective Change Date:____/____/____ Address:_____Room/Suite:_____ City:_____ Email: _____ State:_____ Zip Code:_____ - _____ Phone No.: (____)_____ Fax No.: (____)_____
Change the Current: Mail-To <input type="checkbox"/> Pay-To <input type="checkbox"/> Home Office <input type="checkbox"/> Effective Change Date:____/____/____ Address:_____Room/Suite:_____ City:_____ Email: _____ State:_____ Zip Code:_____ - _____ Phone No.: (____)_____ Fax No.: (____)_____

Verify your **IRS Address** below: **Note:** This is the address where your **1099 tax document** will be sent.

Address:\_\_\_\_\_Room/Suite:\_\_\_\_\_  
City:\_\_\_\_\_ State:\_\_\_\_\_ Zip:\_\_\_\_\_ - \_\_\_\_\_  
Email: \_\_\_\_\_  
Phone No.: (\_\_\_\_)\_\_\_\_\_ Fax No.: (\_\_\_\_)\_\_\_\_\_

**Contact Name/Phone number** (should we have questions regarding your request):

Name:\_\_\_\_\_ Phone Number: (\_\_\_\_)\_\_\_\_\_

Please **sign and date** form below:

\_\_\_\_\_  
Date Print or Type Provider Name

Original Provider Signature (Signature Stamps Not Accepted)