



PROVIDER QUICK TIPS

#117

Medical Assistance (MA) Phone Number Changes

Announcing the Department of Human Services' New Consolidated Phone Number!

1-800-537-8862

The Office of Medical Assistance Programs would like to alert providers to changes to our telephone numbers effective December 1, 2011. The following Medical Assistance 800 numbers have been consolidated into one number, including Pharmacy Services, the Provider Service Center, Healthy Beginnings Plus, Provider Enrollment, Prior Authorization and Intense Medical Case Management. Please listen to all menus carefully, as our options have changed.

Please note: this does not apply to HealthChoices.

Please update your records to reflect the new number.

The following numbers are now obsolete:

1-800-537-8861	1-800-426-2090
1-800-822-2901	1-800-379-3668
1-800-932-0938	1-800-558-4477
1-800-558-4777	1-800-558-2660
1-800-433-1324	1-800-637-7840
1-800-588-9819	1-800-657-7925
1-800-283-8863	1-866-542-3015
717-346-2689	717-772-6181
717-772-6150	717-772-6020
717-772-6152	

Thank you for your service to our Medical Assistance Recipients. We value your participation. Check the Department of Human Services' website often at www.dhs.pa.gov.

For additional information, check the PROMISe™ website at:
<https://promise.dpw.state.pa.us/portal/Default.aspx?alias=promise.dpw.state.pa.us/portal/provider>

