Updated February 7, 2023

Questions	<u>Answers</u>
Can you clarify the eligibility requirement for entities to "have no more than 50 employees across its entire organization"?	Entities that are part of an organization with 51 or more employees are not eligible for this funding opportunity. Organizations that have 51 or more employees across all of their divisions, separate service locations, parent company(ies), subsidiaries, and affiliates are not eligible for this funding opportunity, regardless of the portion of employees who may or may not provide behavioral health services. When determining the size of an organization to determine eligibility, applicants should total the number of employees across all divisions, service locations, parent company(ies), subsidiaries, and affiliates. If the applying entity has 50 or fewer employees, but the organization of which it is a part has 51 or more, the entity is ineligible.
If I have employees working at branch location in another state, do they count toward the 50-employee cap?	Yes. The employee count includes staff employed by the organization and working in another state.
Do part-time and contracted staff count toward the 50-employee cap?	Yes. The employee count is inclusive of full-time, part-time, and contracted staff. If an organization has 51 or more staff (full-time, part-time, contracted, or otherwise) across the organization, the organization and any divisions, subsets, branches, etc. of the organization, are ineligible for the funding opportunity.
Can multiple service locations that fall under the same organization apply?	Entities may request funds for more than one service location if each service location has a separate 13-digit PROMISe™ ID/Medical Assistance Provider ID number AND the total number of employees across the organization is 50 or less. If the number of employees across the entire organization, of which the applying entity is a part, is equal to or more than 51 employees, all service locations are ineligible for the funding opportunity.

Will entities with 51+ or more employees across its organization become eligible in the future?	DHS may consider expanding this funding opportunity to organizations with more than 50 employees at a later date, depending on the availability of funding.
Can funds be used to hire staff or pay existing staff?	Funding may not be used toward salaries, benefits, and pay for employees or contractors of any kind; this is not an eligible telehealth improvement strategy. Recruitment and retention are not eligible telehealth improvement strategies. Please review Section II, subsection B "Eligible Telehealth Improvement Strategies".
Can you clarify the eligibility requirement for entities to "serve a caseload of patients of which no less than 51% are Pennsylvania Medical Assistance enrolled beneficiaries"?	Entities should review their average annual enrollment to determine if it meets the eligibility criteria in Section II, subsection A, number 6. Individuals enrolled in the Children's Health Insurance Program (CHIP), or Medicare do not count toward the percentage of individuals enrolled in Pennsylvania's Medical Assistance program, as they are separate programs.
I have submitted a request to be enrolled in EFT via the Commonwealth's PROMISe™ payment system, but I haven't received confirmation of my enrollment yet; can I still submit for this funding opportunity?	If you have requested to have an EFT set up in the PROMISe™ payment system but have not received confirmation of enrollment, you may submit an application. Please include the following verbiage in the body of your email when you submit your application to RA-PWOMHSASTELEHLTH@pa.gov: "Our entity requested to have EFT set up in PROMISe™ on [enter date]".
Please clarify what you want on the "Legal Ownership" line listed in the application.	Applicants should list the name(s) of the entity's legal owners, regardless of whether the owner is a sole proprietor, partnership, limited liability company, or corporation.